

SINGAPORE POOLS RESUMES ONLINE SPORTS BETTING FROM 15 JUNE 2020 AND HORSE WAGERING FROM 17 JUNE 2020

1. With the gradual lifting of Circuit Breaker measures announced by the Multi-Ministry Task Force (MTF) on 19 May 2020, Singapore Pools will resume **online sports betting from Monday, 15 June 2020** and **online horse wagering (for overseas races) from Wednesday, 17 June 2020**. Singapore Pools will continue its mission to provide safe and trusted betting to counter illegal gambling, which has seen rising cases during the Circuit Breaker. For latest information on upcoming events, please refer to www.singaporepools.com.sg/open.
2. All other Singapore Pools' outlets (branches, authorised retailers, Livewire venues and Off-course Betting Centres) will remain closed until further notice. This is in line with the Government's phased approach for safe reopening and resumption of business activities.
3. **Lottery Draws.** All conduct of lottery draws (4D, TOTO, Singapore Sweep) will remain suspended till further notice. Customers who are holding on to tickets for postponed draws are advised to retain their tickets for upcoming draws.
4. **Prize Payments.** Prize payment services remain suspended till further notice. An announcement will be made for the extension of eligible prize-winning tickets for lottery draws, sports and/or horse racing events held between **Thursday, 10 October 2019 to Sunday, 5 April 2020** when prize payment services resume.
5. We thank our customers for their continued support and seek their understanding that this current offering of services is for their safety and well-being, and in alignment with the Government's regulations and guidelines.
6. For further enquiries, customers can contact our Customer Service hotline at 6786 6688 from **Monday, 15 Jun 2020** onwards or email CustomerService@sgpoolz.com.sg

About Singapore Pools

Singapore Pools was established by the Singapore Government on 23 May 1968 to provide safe and trusted betting to counter illegal gambling. As a not-for-profit organisation, all of Singapore Pools' surpluses are channelled to Tote Board to fund a wide range of causes in social service, community development, sports, arts, education and health sectors. Since 2004, over \$5 billion have been channelled to Tote Board. In addition, Singapore Pools also contributes about \$2 billion annually to the Government in the form of taxes and duties.

Our responsible gaming practices have been awarded the highest level of certification (Level 4) by the World Lottery Association's Responsible Gaming Framework since 2012; with re-certification in 2015 and 2019.

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