

FOR IMMEDIATE RELEASE

[4 April 2020]

SINGAPORE POOLS SUSPENDS LOTTERY DRAWS AND TOTALISATOR SALES: CLOSURE OF BETTING OUTLETS & ONLINE BETTING SERVICE

- In accordance to the latest measures announced by the Multi-Ministry Task Force (MTF)
 on 3 April 2020, Singapore Pools will suspend all lottery draws and totalisator sales to
 align with the nation-wide measures to manage the Covid-19 situation.
- 4D Lottery Draws. Singapore Pools will conduct the 4D lottery draws scheduled for Saturday (4 April 2020) and Sunday (5 April 2020). Subsequent 4D draws will be suspended till further notice.
- 3. TOTO Lottery Draws. The TOTO lottery draw scheduled on Monday (6 April 2020) will be cancelled. Customers who have placed bets for this draw are urged to hold on to their tickets. More information on the refund will be provided. Subsequent TOTO draws will be suspended until further notice.
- 4. **Sports Betting and Wagering.** In line with the recent cessation of global sports and horse racing events, local horse racing activities at the Singapore Turf Club will temporarily suspend, with effect from Tuesday (7 April 2020). As such, Singapore Pools will not be offering sports betting and wagering until further notice.
- 5. With the suspension of 4D and Toto Lottery draws, all Singapore Pools' outlets, comprising branches and authorised retailers, will be closed from next Tuesday (7 April 2020) till further notice. Account betting service will be suspended as well.
- 6. Prize payment services will continue to be available until next Monday (6 April). In light of the suspension of retail services, the prize claim period will be extended. More information on the extension will be provided later.





- 7. Singapore Pools is committed to operate in a safe and responsible manner, in accordance with guidelines from the MTF. We seek our customers' understanding that these measures are necessary for their safety and well-being. We thank them for their continuing support.
- 8. For enquiries, customers can contact our Customer Service hotline at 6786 6688.

About Singapore Pools

The government established Singapore Pools on 23 May 1968 to provide safe and trusted betting to counter illegal gambling. As a not-for-profit organisation, all of Singapore Pools' surplus is channeled to Tote Board to fund a wide range of causes in social service, community development, sports, the arts, education and health sectors. Currently, Singapore Pools contributes about \$2 billion annually to the Government in the form of taxes and duties, and for the funding of good causes.

To ensure our responsible gaming practices are benchmarked to international standards, we adopt the World Lottery Association's Responsible Gaming Framework and received the highest level of certification (Level 4) in 2012 and gained re-certification in 2015.

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