

Top-up Card Refund Request Form

Please complete the form, and mail it together with your Top-up Card(s) to **Bras Basah Post Office PO Box 299, Singapore 911810**. All fields are mandatory unless indicated otherwise.

Customer's Particulars

Name per NRIC/FIN: _____

Contact No.: _____ Singapore Pools Account
 No. (if applicable): _____

Local Mailing Address: _____
 _____ Singapore _____

Top-up Card



Card no. (1) _____ Card value : \$ _____

Card no. (2) _____ Card value : \$ _____

Card no. (3) _____ Card value : \$ _____

Total no. of cards submitted: _____ Total: \$ _____

Reason for Refund: _____

Important

1. All refunds must be accompanied by the return of Top-up Card(s), before the card validity date as printed on the card.
2. All refunds shall be made via cheque or credited into member's account, if applicable.
3. The claimant shall indemnify Singapore Pools (the "Company") against losses or damages in the event of any subsequent claims or payments on the Top-up Cards.
4. The Company reserves the right to accept or decline the refund request, without the need to furnish any explanation. The decision of the Company on is final and no correspondence will be entertained.
5. I consent to the collection, use and disclosure of my personal data by Singapore Pools (Private) Limited ("Company"), as obtained by the Company through the Top-up Card Refund Request Form, for the purpose of processing Top-up Card refund request in accordance with the Personal Data Protection Act 2012 and the Company's data protection policy which is available on the Singapore Pools Website.

 Signature of claimant

 Date