

Non-Casino Self-Exclusion



What is Non-Casino Self-Exclusion?

You may apply to exclude yourself from the following non-casino gambling products and venues as a safeguard against problem gambling.

- Singapore Pools Betting account;
- Singapore Turf Club Betting account; and
- Jackpot rooms of private clubs which offer this service.



Who can apply for Non-Casino Self-Exclusion?

Singapore Citizens, Permanent Residents and foreigners who are current members or account holders of participating non-casino operators can apply for Self-Exclusion. Application is free.



Why should I apply for Non-Casino Self-Exclusion?

Problem gambling is harmful and can lead to serious consequences for both gamblers and their families. Applying for a Non-Casino Self-Exclusion can help to control an excessive gambling habit.



How do I apply?

Please complete the attached application form, seal and mail to NCPG.

NCPG
NATIONAL COUNCIL
ON PROBLEM GAMBLING

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paid by
addressee. For
posting in
Singapore only

BUSINESS REPLY SERVICE
PERMIT NO. 09263



NATIONAL COUNCIL ON PROBLEM GAMBLING
C/O MINISTRY OF SOCIAL AND FAMILY DEVELOPMENT
510 THOMSON ROAD #05-01
SLF BUILDING
SINGAPORE 298135



Apply for a
Non-Casino Self-Exclusion



Application for Non-Casino Self-Exclusion

YOU MAY APPLY FOR SELF-EXCLUSION IF YOU HAVE A BETTING ACCOUNT OR IF YOU ARE A MEMBER OF A PRIVATE CLUB.

Please tick accordingly in the box.

- I have a Singapore Pools Betting Account, and I would like to apply for Self-Exclusion from that Account.
- I have a Singapore Turf Club Betting Account, and I would like to apply for Self-Exclusion from that Account.
- I am a member of the selected Private Club(s), and I would like to apply for Self-Exclusion from the Jackpot Rooms of such Club(s):

Write name of Private Club(s):

You may scan the QR code below or visit www.ncpg.org.sg for the list of operators that offer non-casino self-exclusion



- I wish to be referred for counselling¹
(Note: Charges may apply to foreigners)

Personal Particulars

Name (as in NRIC/FIN Passport):

NRIC/FIN/Passport No.:

Date of Birth (dd/mm/yyyy):

Gender: Male Female

Applicant's Declaration

SELF-EXCLUSION FROM NON-CASINO OPERATOR(S)

1. I confirm that:
 - a. I have applied for Self-Exclusion from a Singapore Pools Betting Account and/or Singapore Turf Club Betting Account, I am the Betting Account holder. Where I have applied for Self-Exclusion from a Jackpot Room, I am a member of the said Private Club. I understand that my application for Self-Exclusion will not be implemented if I am not the Betting Account holder or if I am not a member of the Private Club at the time of my Self-Exclusion Application.
 - b. I understand that my Self-Exclusion will stay in force until I apply to revoke it. If I decide to revoke my Self-Exclusion, I agree to apply to revoke only after 12 months from the date of my application for Self-Exclusion.
 - c. I understand that the gambling operator(s) will do its best to enforce the Self-Exclusion while it is in force, by whatever means it sees fit and is able to implement (i.e. to prevent me from entering or remaining in the gambling area or to take part in any gaming on the gambling operator's premises, or suspending/closing my betting account, etc). I understand that where I have applied for Self-Exclusion from a Singapore Pools Betting Account, I will also be excluded from accessing Account-related services.
 - d. I agree that neither NCPG nor the gambling operator(s) shall be responsible for any loss or damage which may result from my application for Self-Exclusion, the granting or enforcement of the Self-Exclusion, or any failure on the part of the gambling operator(s) to enforce the Self-Exclusion.
 - e. I understand that the Terms & Conditions Governing Betting Accounts and/ or Terms & Conditions Governing Membership, which I have read and understood, shall remain binding and in force.
2. I understand that legal action may be taken against me if I have given any false information in this application.

Applicant's Declaration

Signature of Applicant/Date

Contact No.

Witnessed² by:

Name of Witness (as in NRIC/FIN) /
Signature

NRIC No./FIN:

Local Contact No. (Home/Office/Mobile*):

**delete where applicable*

If you are currently a Betting Account holder/member of the Private Club(s), your Self-Exclusion will come into effect within 10 days from the National Council on Problem Gambling ('NCPG') acknowledging receipt of your application³.

If you applied for Self-Exclusion from Singapore Pools/Singapore Turf Club Betting Account, please do not access your betting account to engage in gambling activities from the date of application for Self-Exclusion.

If you applied for Self-Exclusion from the Jackpot Room of Private Club(s), please do not enter or remain in the gambling area or take part in any gaming on the selected operators' premises from the date of your application for Self-Exclusion.

Should you subsequently become a member of the Private Club and/ or Betting Account holder and wish to be Self-Excluded, you must first revoke your earlier Self-Exclusion application and reapply.

1. A counsellor will contact you to make an appointment for counselling.
2. A witness must be minimally 21 years old. The witness may be contacted for verification purposes
3. If you do not hear from NCPG within 10 working days, please contact NCPG at 6354 8154 or email admin@ncpg.org.sg

Important Note:

- NCPG only accepts application forms with original signature i.e. not photocopies.
- NCPG reserves the right to reject incomplete application forms.