

SINGAPORE POOLS ACCOUNT REGISTRATION VIA ONLINE FORM AND VIDEO CALL VERIFICATION

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. | Helpline: **1800-6-668-668**



If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

SINGAPORE POOLS Lottery Sports Horse Racing My Bets **Sign Up / Log In** EN

Play it smart, bet legally

Enjoy peace of mind in every bet with a Singapore Pools Account.

*Allow at least 2 days of sign-up processing time

[Find Out More](#)

Products

Buy 4D
Results →

Buy TOTO
Results →

Where to Buy Singapore Sweep
Results →

Buy Football
Results →

Buy Motor Racing
Results →

Buy Horse Racing
Results →

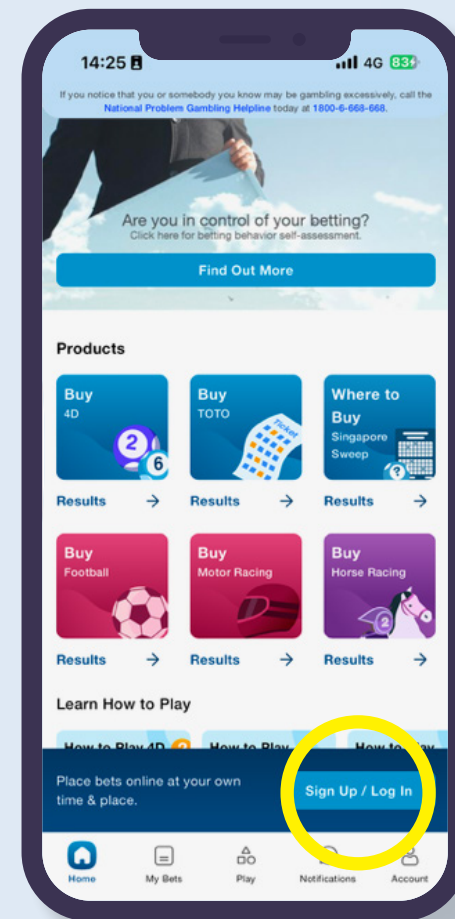
Everything Is In One Single App Now.

Bet on the go anytime, anywhere with a Singapore Pools Account

[Learn More →](#)



**CLICK
SIGN UP BUTTON TO
OPEN AN ACCOUNT**



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CLICK FILL IN MANUALLY BUTTON FOR APPLICATION FORM

If you notice that you or somebody you know may be gambling excessively, call the [National Problem Gambling Helpline](#) today at 1800-6-668-668.

Account Information×

Retrieve with Singpass

① Usage of Singpass to retrieve personal data is a once-off request for form filling & verification.

Register quickly with MyInfo, using Singpass for easy form-filling with government data. [Find out more about MyInfo.](#)

- Myinfo with Singpass: Estimated 2 to 5 minutes to complete and usually processed within 1 hour.
- Manual Form: Estimated 10 minutes to complete and usually processed within 2 days.

[Fill In Manually](#)[Retrieve Myinfo with singpass](#)

13:43 4G 50%

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←Account Information

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[Retrieve Myinfo with singpass](#)[Fill In Manually](#)

←Account Information

Fill In Manually

If you wish to fill in manually, you will need to prepare your:

- **NRIC/FIN**
- **Proof of Residential Address**
(Documents with your name and address, such as bills or bank statement)

[Cancel](#)[Proceed](#)

[Retrieve Myinfo with singpass](#)[Fill In Manually](#)

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FILL UP AND COMPLETE THE APPLICATION FORM

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SINGAPORE POKERS

Registration Account Setup

Account Information

Select your identification type & enter your details as per your official document

Identification Type

NRIC

Identification Number

Enter NRIC Number

Name

Enter Name

Please provide your full legal name as per your NRIC/Passport, including any special characters.

Nationality

Select country

Date of Birth

DD/MM/YYYY

Previous Next

13:44 4G 60%

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← Registration Account Setup

Account Information

Select your identification type & enter your details as per your official document

Identification Type

NRIC

Identification Number

Enter NRIC number

Name

Enter name

Please provide your full legal name as per your NRIC/Passport, including any special characters

Nationality

Select Country

Date of Birth

DD/MM/YYYY

Next

NOTE THE FOLLOWING:

- Name as per NRIC/FIN ID
- For FIN ID holder, register with FIN number
- Mobile number, which will be used to received OTP
- Create your unique username and password
- Ensure all details are filled in accurately

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PLAY RESPONSIBLY ACKNOWLEDGMENT

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Registration Account Setup

Safer Play Advisory
Stay within your budget

I am aware of the Safer Play tools available to help manage my betting, such as:

- ☐ Setting a Betting Limit
- ☐ Self Exclusion with NCPG
- ☐ Account Summary to Track Expenses
- ☒ I have read the [Safer Play Tips](#) and I understand that excessive gambling may cause negative effects on my mental and physical health such as stress, anxiety and depression, social issues like strained relationships with my loved ones, and financial problems such as severe debts and bankruptcy.

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Previous Next

13:45 4G 61%

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← **Registration** Account Setup

Safer Play Advisory
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Next

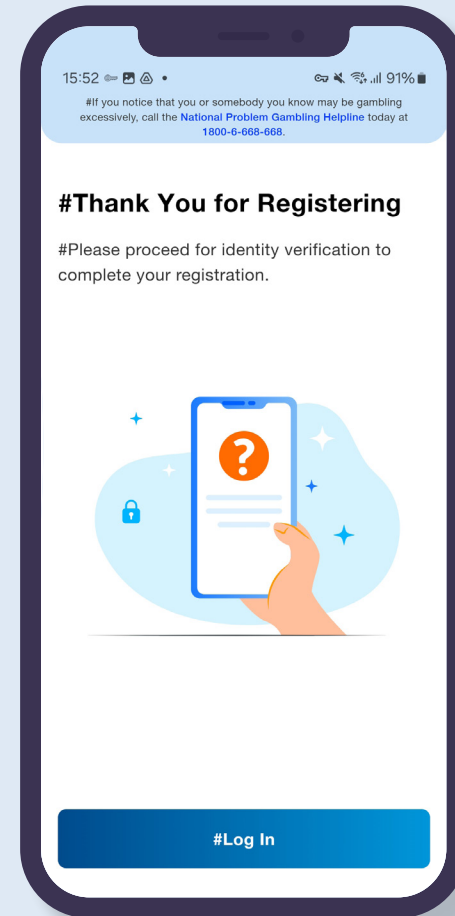
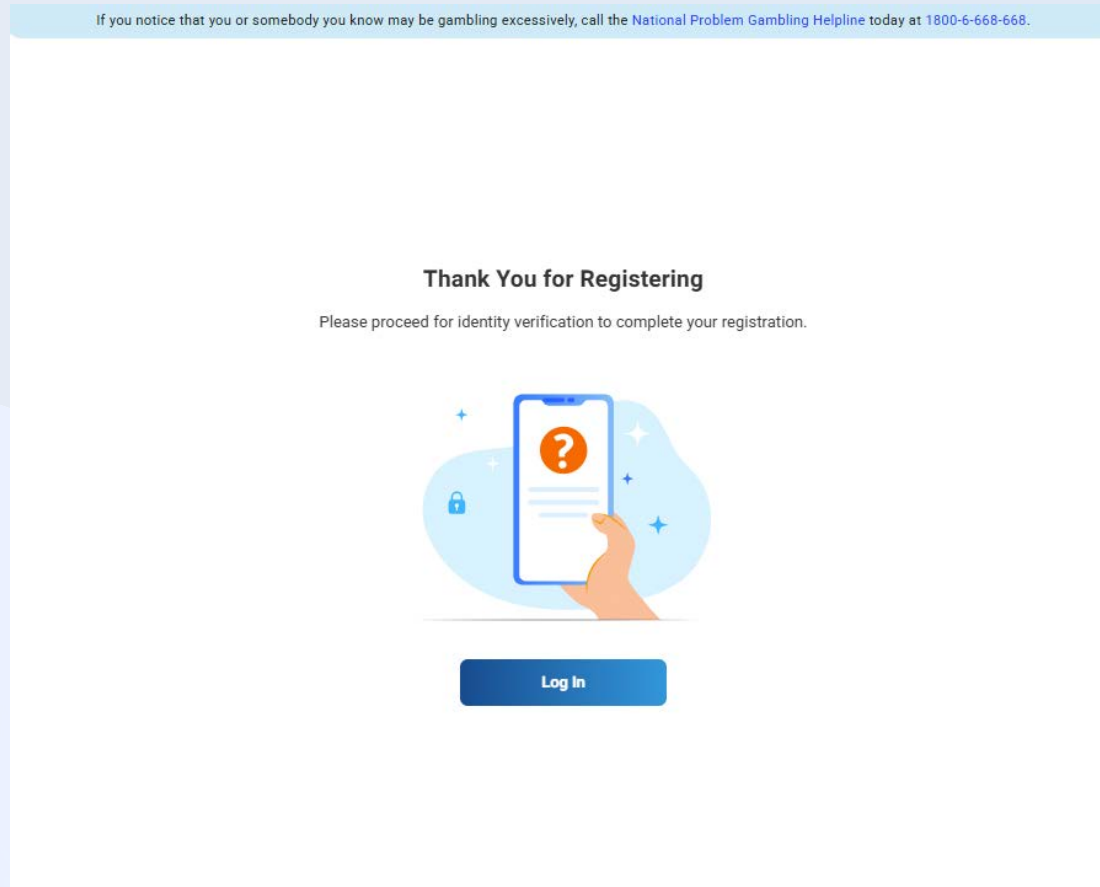
NOTE THE FOLLOWING:

- After registration, you will be directed to the play responsibly acknowledgment section.
- Scroll down and the “I acknowledge” button will light up.

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HERE'S HOW YOU CAN **VERIFY YOUR** **IDENTITY** WITH US ONLINE



NOTE THE FOLLOWING:

- Online verification service hours is 9am – 9pm daily. Service hours will be extended to 8am – 11pm for TOTO cascade draw, selected special draws and sports events.

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LOGIN WITH YOUR USERNAME AND PASSWORD

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

SINGAPORE POOLS Lottery Sports Horse Racing My Bets EN

Singapore Pools Account comes with features that

help you manage your betting activities **online**, allowing for more discipline when you bet

Login

Username
Enter username [Forgot Username?](#)

Password
Enter password [Forgot Password?](#)

Log In

Don't have an account? [Sign Up](#)

9:41

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Login

Username
Denise [Forgot Username?](#)

Password
..... [Forgot Password?](#)

Don't have an account? [Sign Up](#) or [Explore as Guest](#)

NOTE THE FOLLOWING:

- You will receive an OTP upon clicking login.

9:41

Enter Verification Code

A 6-digit verification code has been sent to mobile number +65 **** 9922

0 3 7 8 0 4

Didn't receive code? [Resend code in 60s](#)

Submit

PLAY RESPONSIBLY

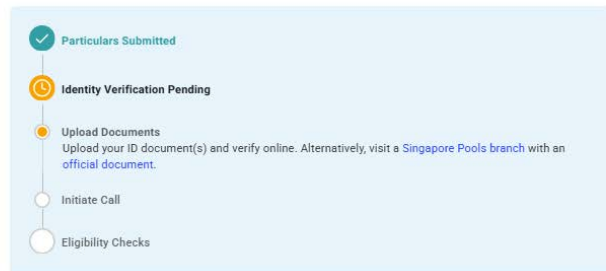
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UPLOAD YOUR DOCUMENTS

NOTE THE FOLLOWING:

- Enable “Allow pop-up” for your browser.
- For Fin Holders, please upload a supporting document with proof of residential address.
- If you are uploading a SCDF/SPF ID, please upload the front page of your passport in supporting document.
- For selected long-term pass holders without physical FIN cards issued by ICA, you may use your MyICA digital pass with QR code for verification.
- Visit a Singapore Pools branch with your verification document if you wish to do in-person verification. You do not have to upload your documents if so.
- Upload Image files only (JPG,TIG, PNG, GIF, BMP or TIFF)

Your Identity Verification is Pending



Refresh this page to view your latest application status. Incomplete application will be closed after 3 months. ↺

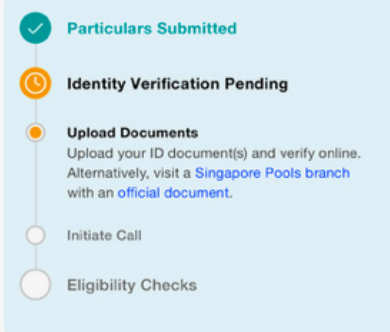
Upload Documents

Log Out [->]

13:49 4G 63%

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Your Identity Verification is Pending



Refresh this page to view your latest application status. Incomplete application will be closed after 3 months. ↺

Log Out [->]

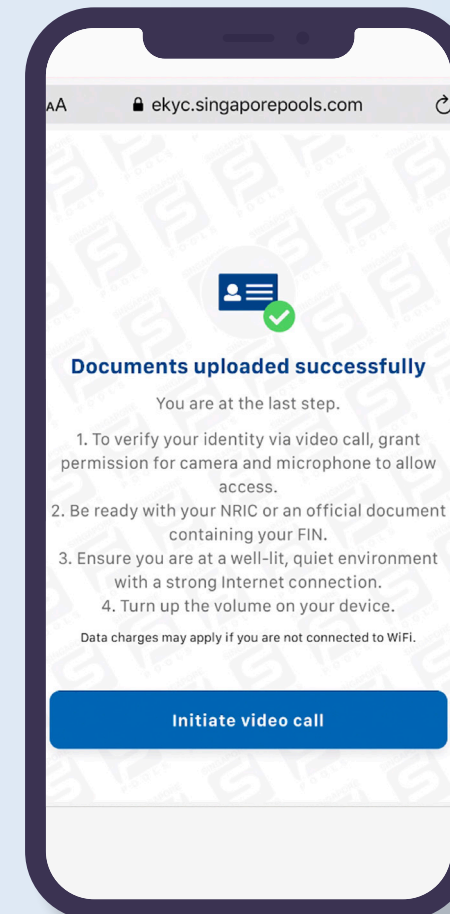
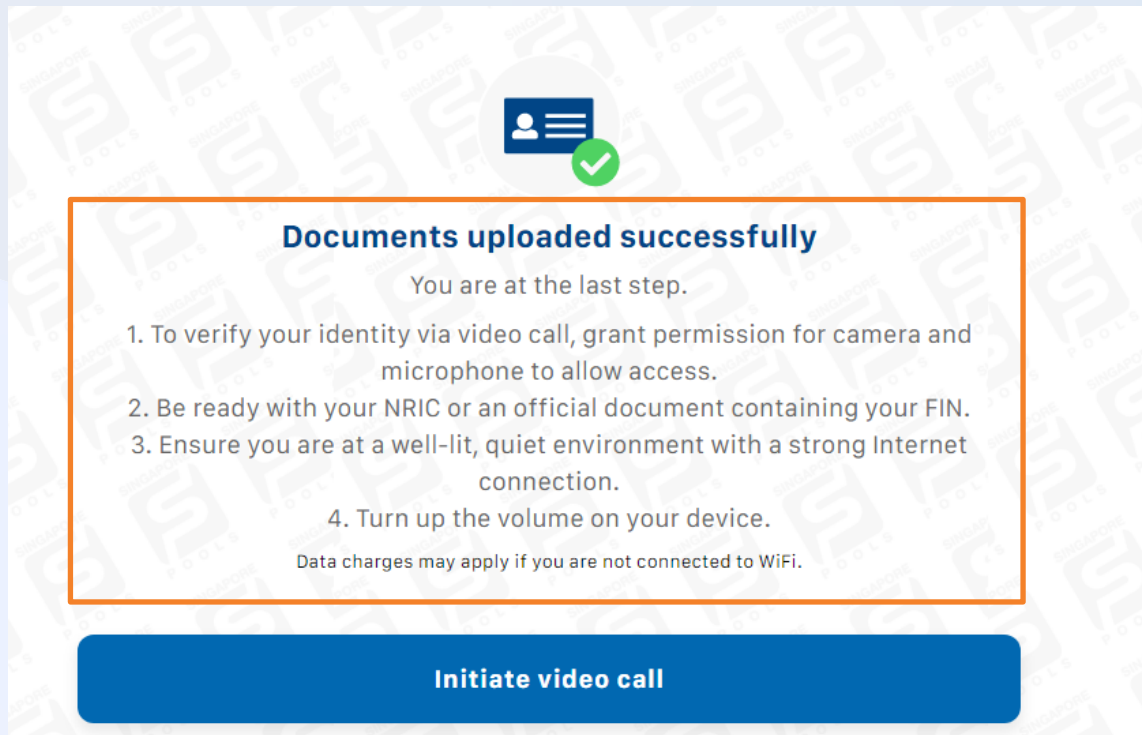
Please see link for more reference:

<https://www.singaporepools.com.sg/en/faq/Pages/account-registration.html>

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TAKE NOTE OF SCREEN INSTRUCTIONS



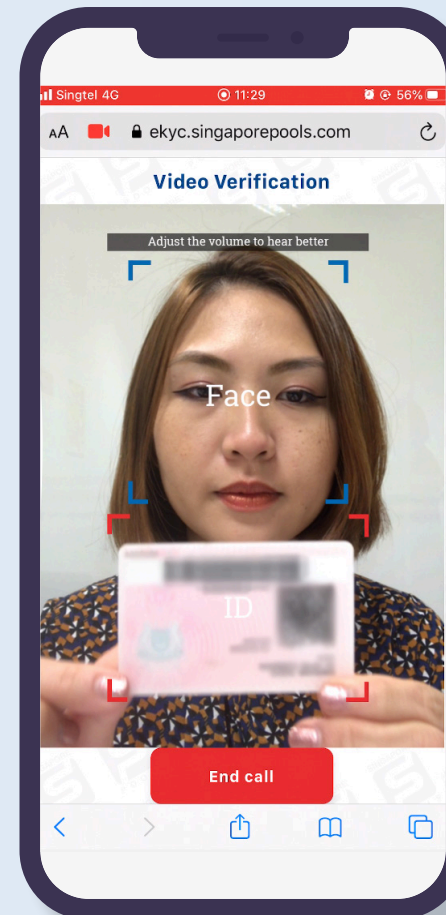
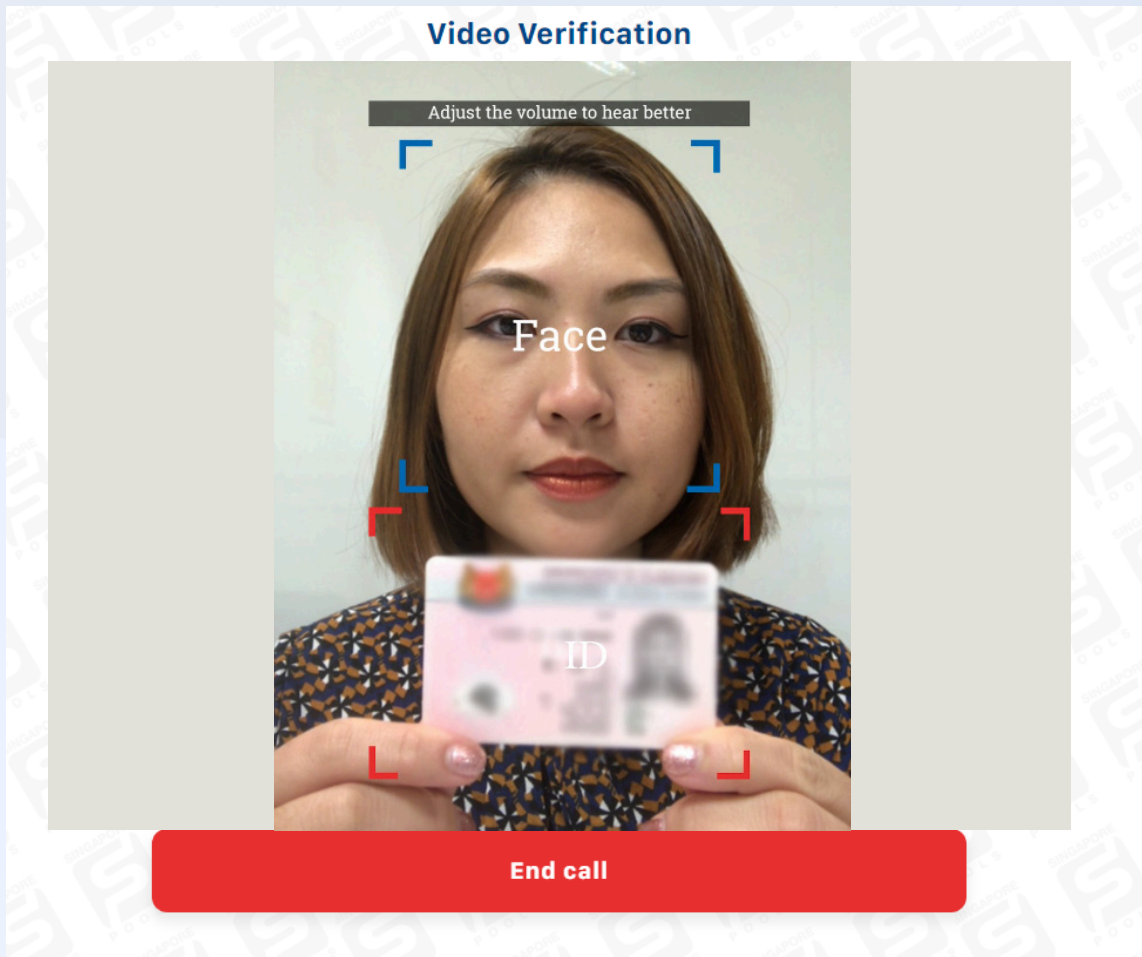
NOTE THE FOLLOWING:

- Recommended browser:
 - Use Google Chrome browser for Android/ Windows devices
 - Use Safari for Apple devices
- Have your ID document on hand.

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INITIATE VIDEO CALL TO CONNECT TO OUR CUSTOMER SERVICE REPRESENTATIVE



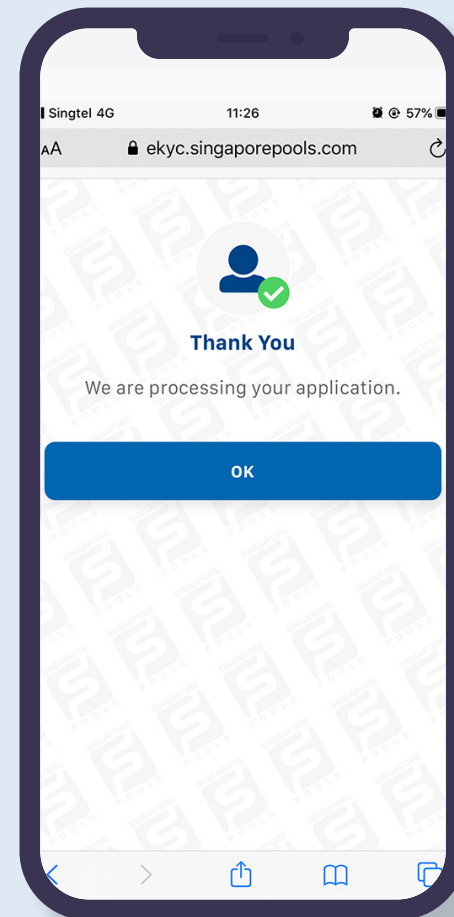
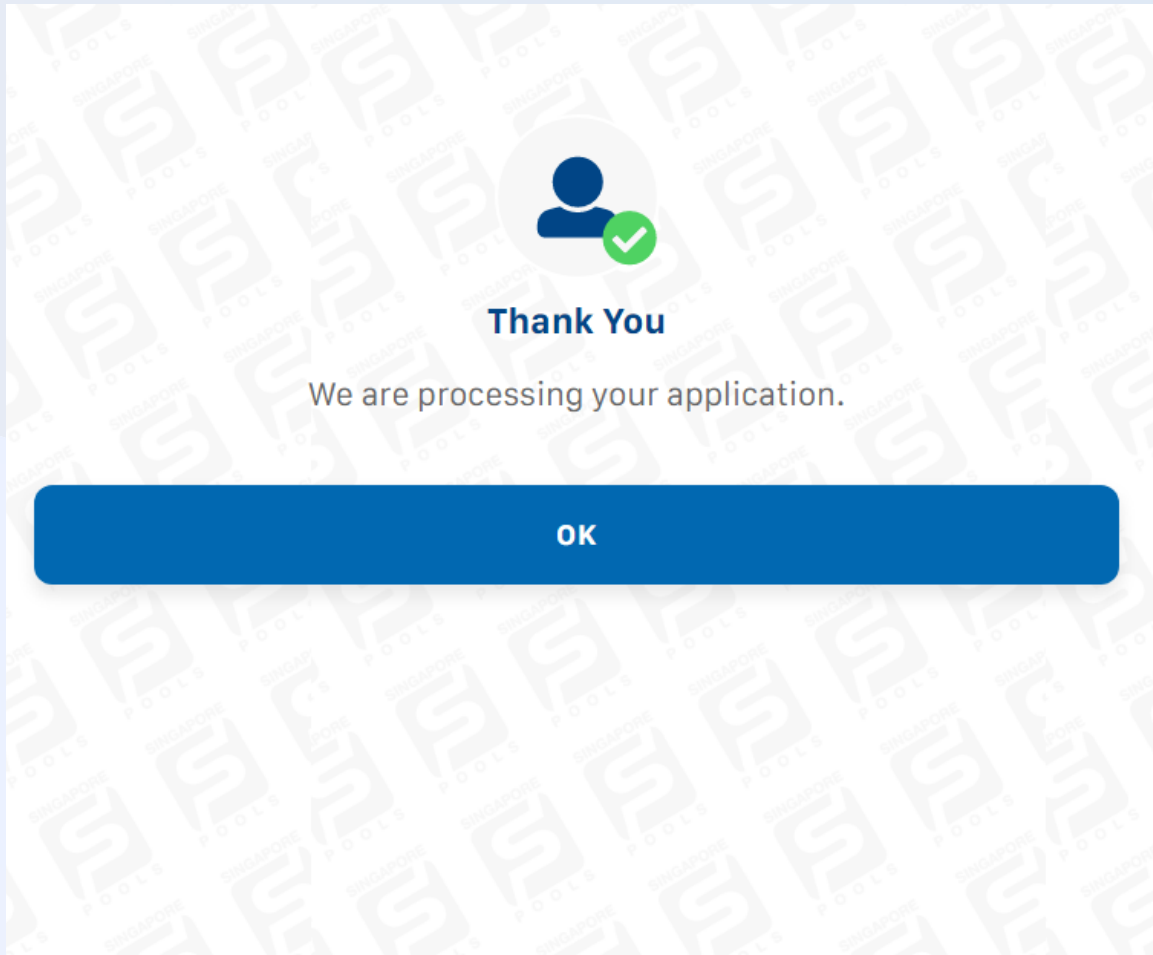
NOTE THE FOLLOWING:

- Once connected, you will hear our customer service representative greeting you.
- Place your ID in the red box under your chin.

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THE VERIFICATION PROCESS IS NOW COMPLETED



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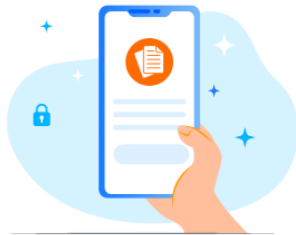
RECEIVE SMS WHEN ACCOUNT IS READY, LOGIN AND COMPLETE YOUR PROFILE TO USE YOUR ACCOUNT.

If you notice that you or somebody you know may be gambling excessively, call the [National Problem Gambling Helpline](#) today at 1800-6-668-668.

Account No. 010805230

Your Account Has Been Activated

Complete the Account Setup (includes setting betting and deposit limits, updating personal details, and communication preferences) to begin using your account.



Complete Account Setup

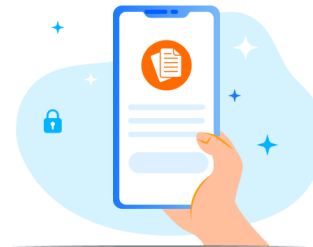
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Complete Account Setup

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AUG 2025