

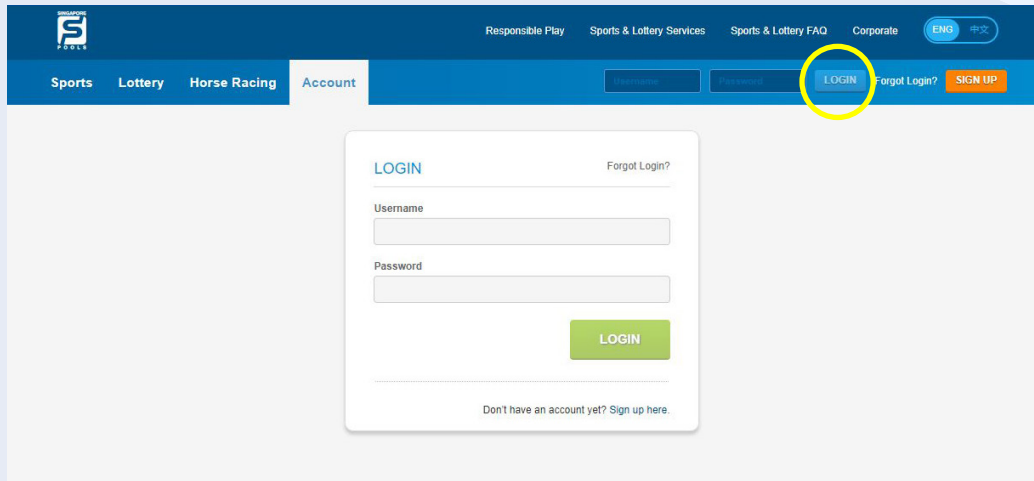
SINGAPORE POOLS ACCOUNT LIVE STREAMING SUBSCRIPTION GUIDE

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. | Helpline: **1800-6-668-668**



ACCOUNT UPDATE



Responsible Play Sports & Lottery Services Sports & Lottery FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account

LOGIN Forgot Login? SIGN UP

LOGIN

Forgot Login?

Username

Password

LOGIN

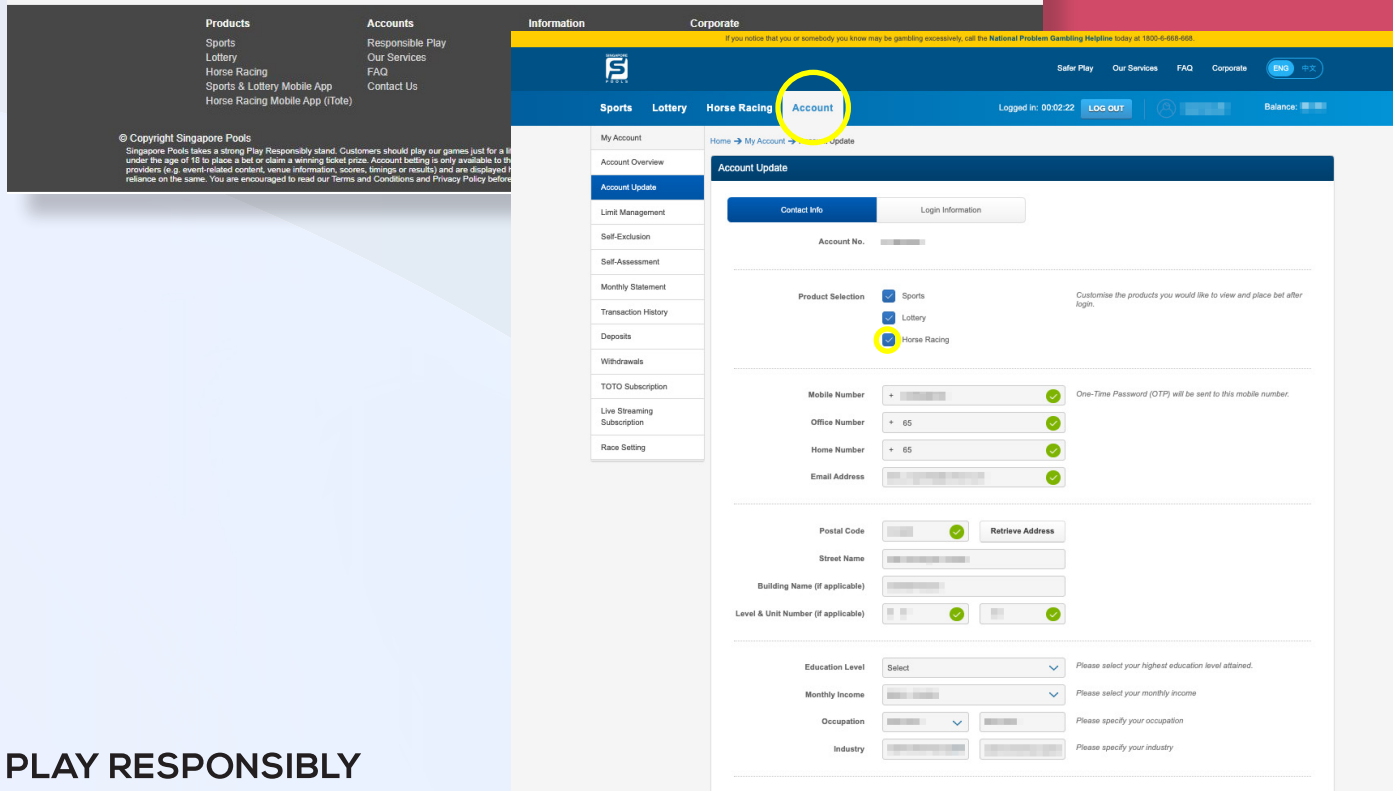
Don't have an account yet? Sign up here.

WEB

- Log in to your account and go to Account Tab, click “Account Update”. Ensure “Horse Racing” is selected under Product Selection.

APP

- Log in to your account and go to Account Tab, tap on “Account Update” arrow icon (>). Ensure “Horse Racing” is selected under Product Selection.



Products: Sports, Lottery, Horse Racing, Sports & Lottery Mobile App, Horse Racing Mobile App (iTole)

Accounts: Responsible Play, Our Services, FAQ, Contact Us

Information Corporate

Safe Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account

Logged in: 00:02:22 LOG OUT Balance: 0.00

My Account Home → My Account → Update

Account Update

Contact Info Login Information

Account No. [REDACTED]

Product Selection: ☒ Sports, ☒ Lottery, ☒ Horse Racing

Mobile Number: + [REDACTED] One-Time Password (OTP) will be sent to this mobile number.

Office Number: + 65 [REDACTED]

Home Number: + 65 [REDACTED]

Email Address: [REDACTED]

Postal Code: [REDACTED] Retrieve Address

Street Name: [REDACTED]

Building Name (if applicable): [REDACTED]

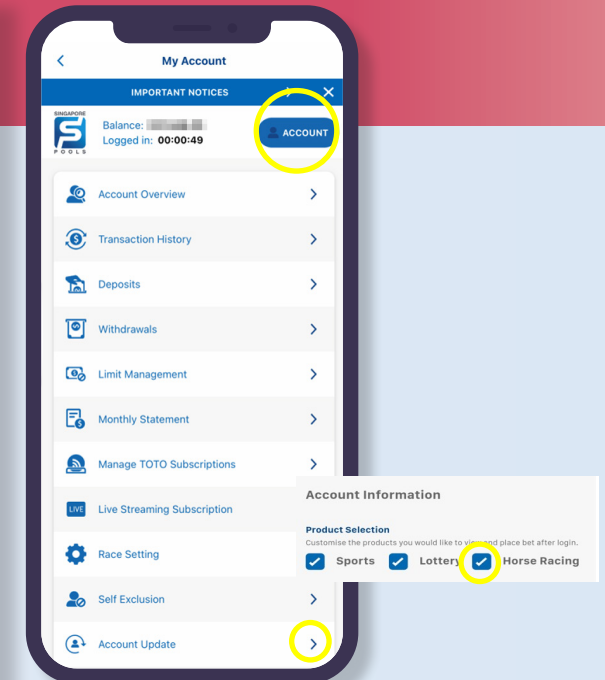
Level & Unit Number (if applicable): [REDACTED]

Education Level: Select Please select your highest education level attained.

Monthly Income: [REDACTED] Please select your monthly income

Occupation: [REDACTED] Please specify your occupation

Industry: [REDACTED] Please specify your industry



My Account

IMPORTANT NOTICES

Balance: [REDACTED] Logged in: 00:00:49

ACCOUNT

Account Overview >

Transaction History >

Deposits >

Withdrawals >

Limit Management >

Monthly Statement >

Manage TOTO Subscriptions >

LIVE Live Streaming Subscription

Race Setting

Self Exclusion >

Account Update >

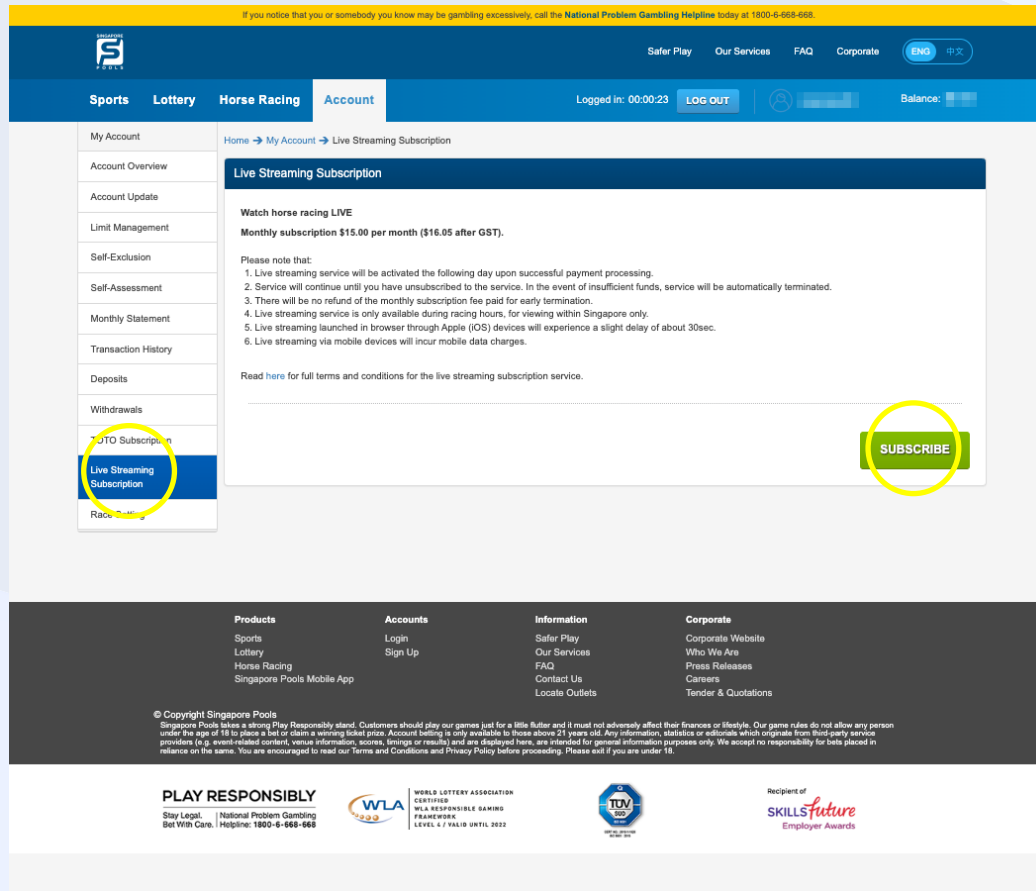
Account Information

Product Selection: ☒ Sports, ☒ Lottery, ☒ Horse Racing

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SUBSCRIBE

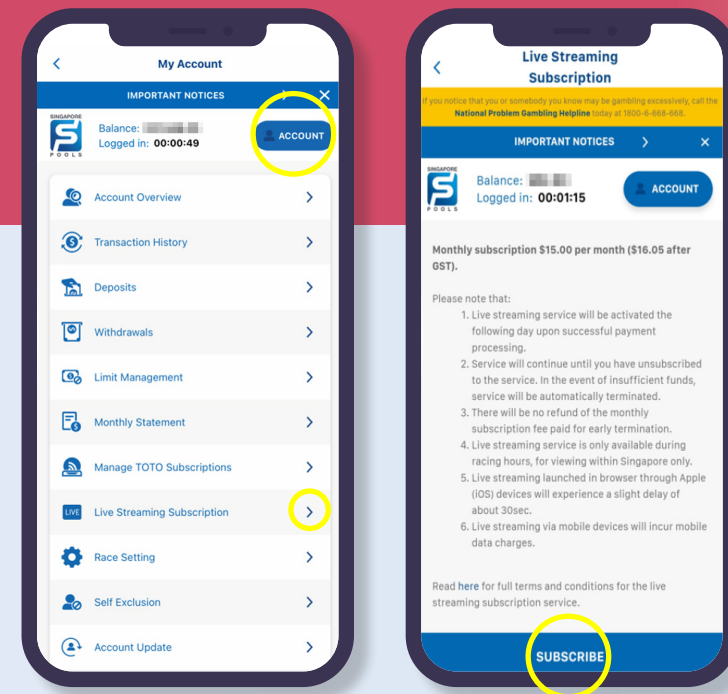


WEB

- Select “Live Streaming Subscription” and click on “Subscribe” button.

APP

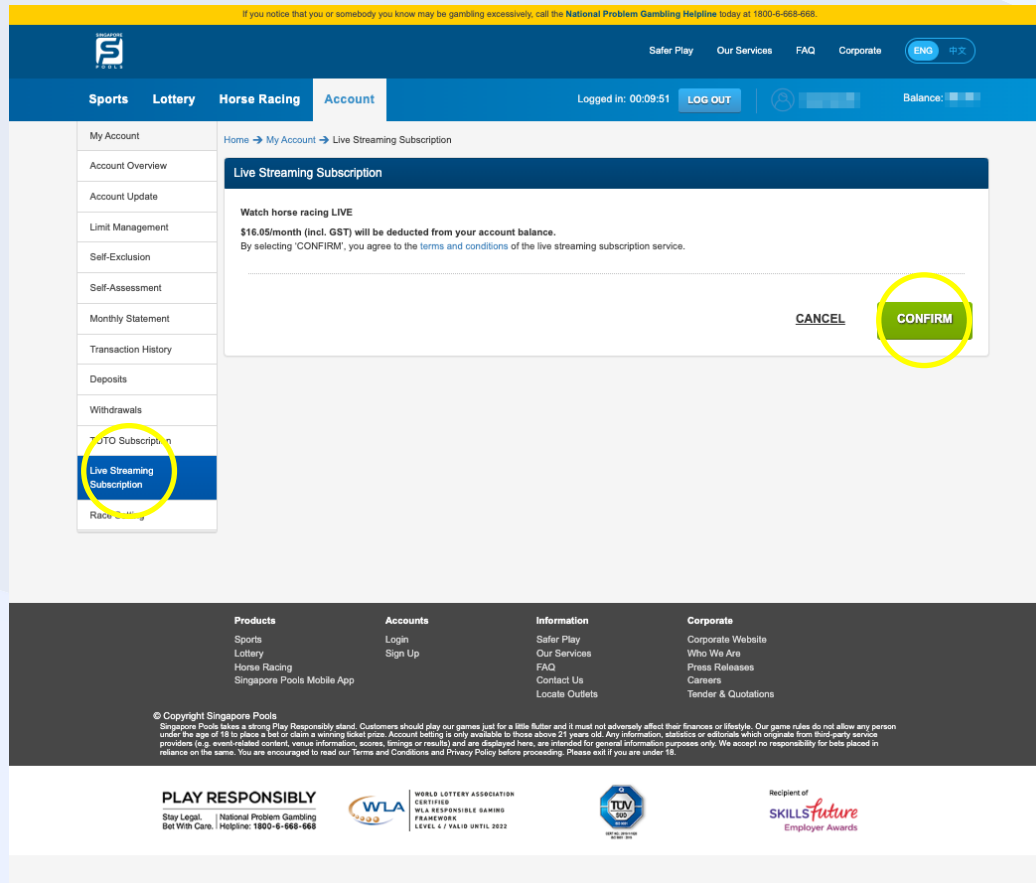
- Go to Account Tab, tap on “Live Streaming Subscription” arrow icon (>). Tap on “Subscribe” button.



PLAY RESPONSIBLY

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SUBSCRIBE

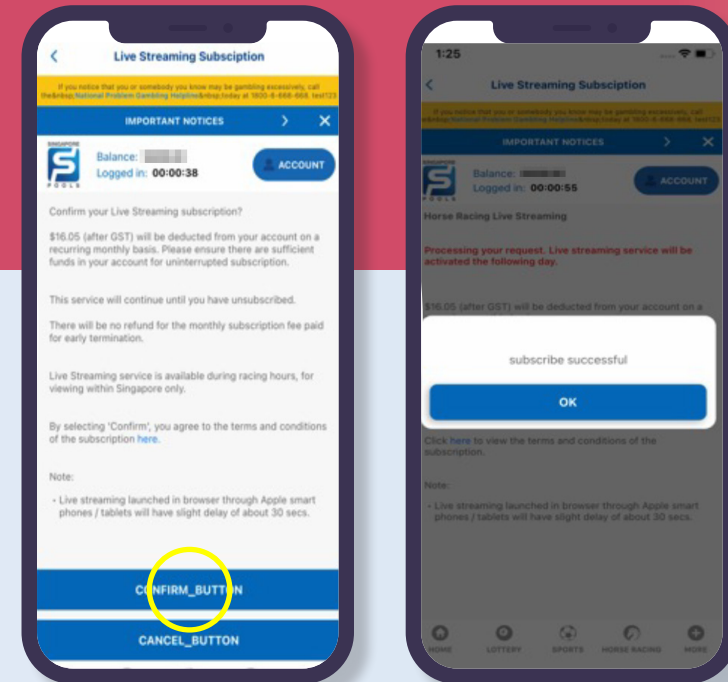


WEB

- Click "Confirm" button.

APP

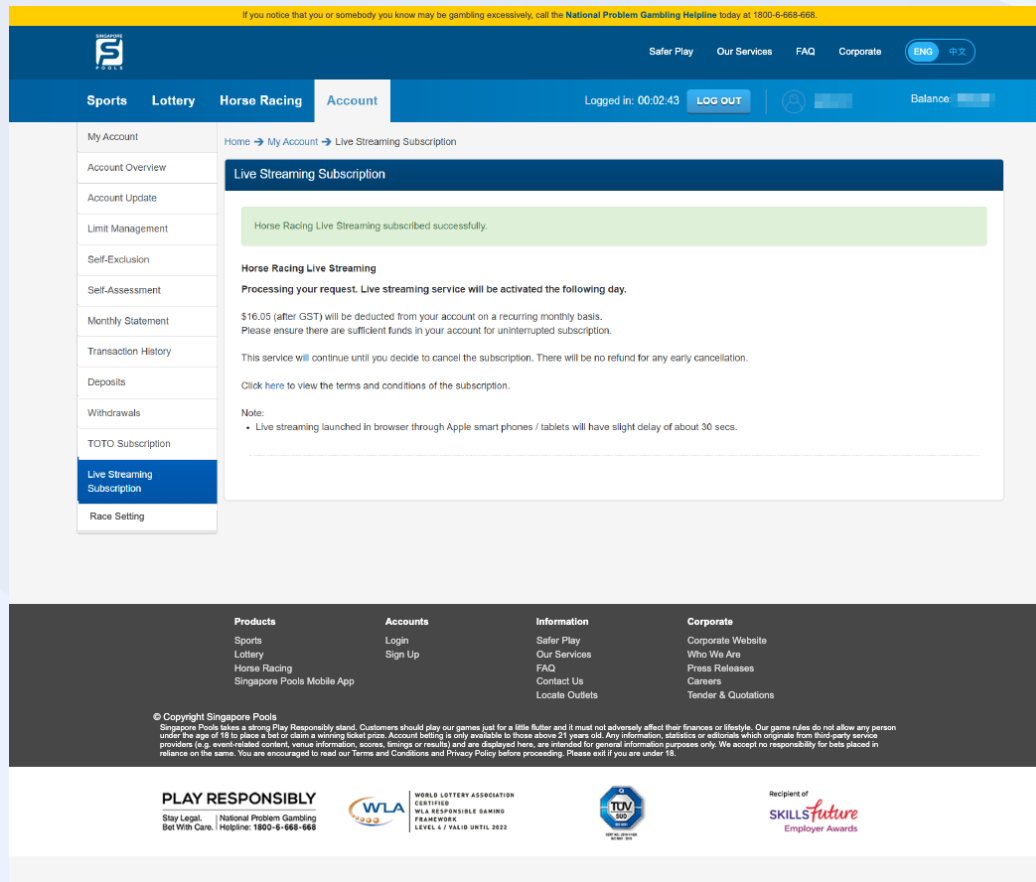
- Tap on "Confirm" button. Service is subscribed successfully.



PLAY RESPONSIBLY

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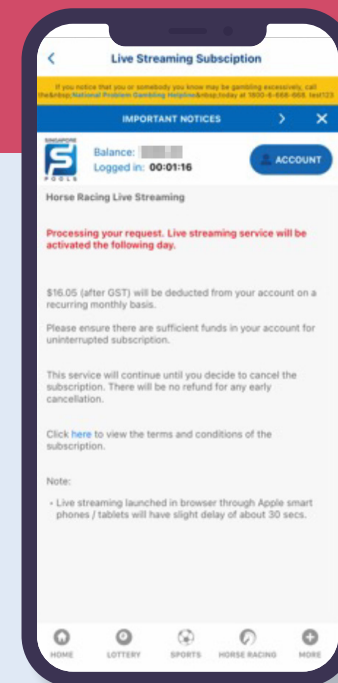
SUBSCRIBE



NOTE THE FOLLOWING:

- After you have subscribed for the service, the live streaming service will be activated the following day and the fee will be deducted from your account. (Web/App)

*Friendly tip: Once you have subscribed for the service, do not attempt to subscribe again as it will incur additional charge. Contact **6786 6688** if you need further assistance.*



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SUBSCRIBE

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Responsible Play Sports & Lottery Services Sports & Lottery FAQ Corporate ENG 中文

Sports Lottery Horse Racing **Account** Logged in: 00:01:32 LOG OUT Balance

My Account Home → My Account → Live Streaming Subscription

Live Streaming Subscription

Horse Racing Live Streaming

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation.

Click [here](#) to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

CANCEL SUBSCRIPTION

My Account Account Overview Account Update Limit Management Self-Exclusion Self-Assessment Monthly Statement Transaction History Deposits Withdrawals TOTO Subscription **Live Streaming Subscription** Race Setting

Products
Sports
Lottery
Horse Racing
Singapore Pools Mobile App

Accounts
Login
Sign Up

Information
Safer Play
Our Services
FAQ
Contact Us
Locate Outlets

Corporate
Corporate Website
Who We Are
Press Releases
Careers
Tender & Quotations

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Singapore Pools takes a strong Play Responsibly stand. Customers should play our games just for a little flutter and it must not adversely affect their finances or lifestyle. Our game rules do not allow any person under the age of 18 to place a bet or claim a winning ticket prize. Account betting is only available to those above 21 years old. Any information, statistics or editorials which originate from third-party service providers (e.g. event-related content, venue information, scores, timings or results) and are displayed here, are intended for general information purposes only. We accept no responsibility for bets placed in reliance on the same. You are encouraged to read our Terms and Conditions and Privacy Policy before proceeding. Please exit if you are under 18.

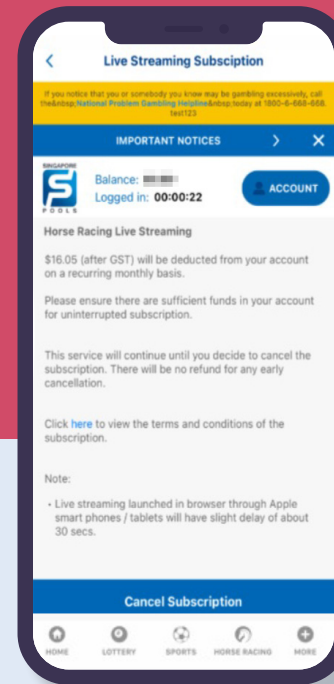
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WLA
WORLD LOTTERY ASSOCIATION
CERTIFIED
WLA RESPONSIBLE GAMING
FRAMEWORK
LEVEL 1 / VALID UNTIL 2022

TUV
SÜD
CERTIFIED
WLA RESPONSIBLE GAMING
FRAMEWORK
LEVEL 1 / VALID UNTIL 2022

Recipient of
SKILLSfuture
Employer Awards

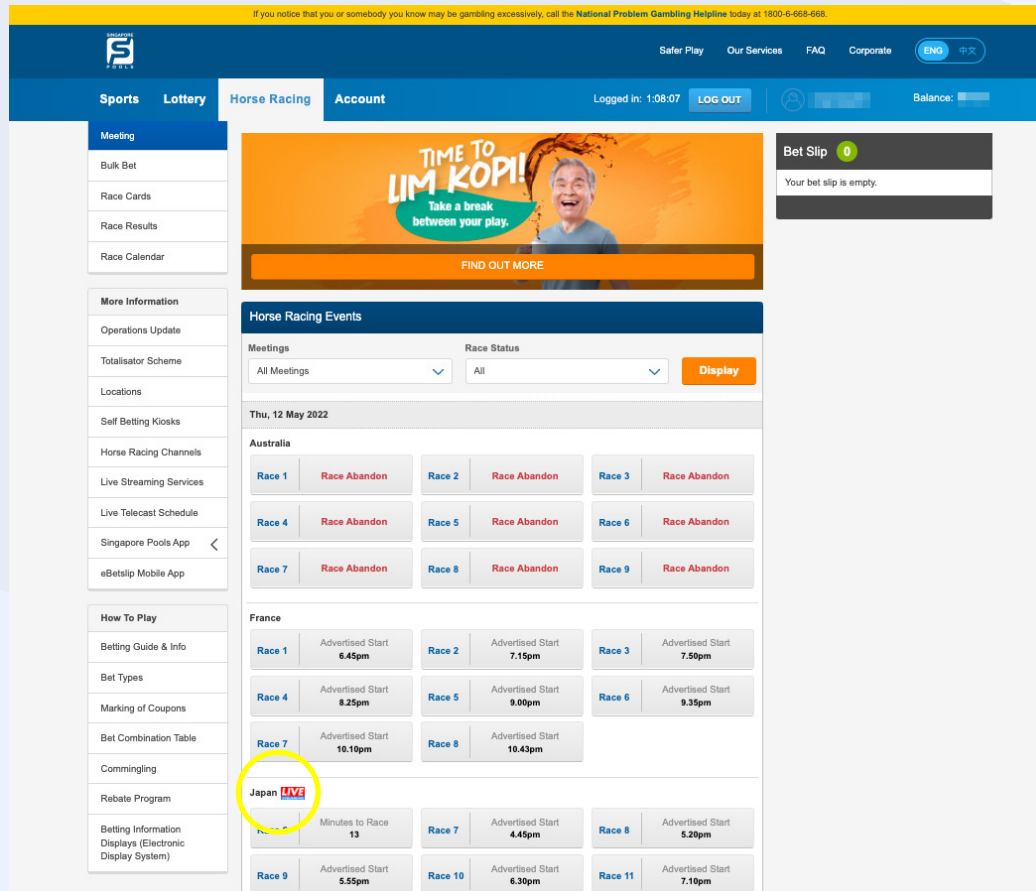
- Live streaming service is successful & activated. (Web/App)



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SUBSCRIBE

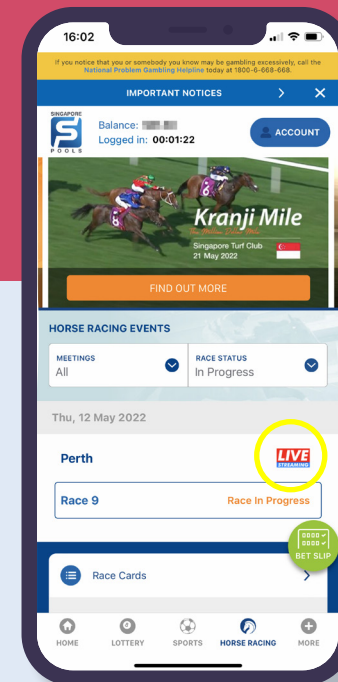


WEB

- You may click on the icon to view the race.

APP

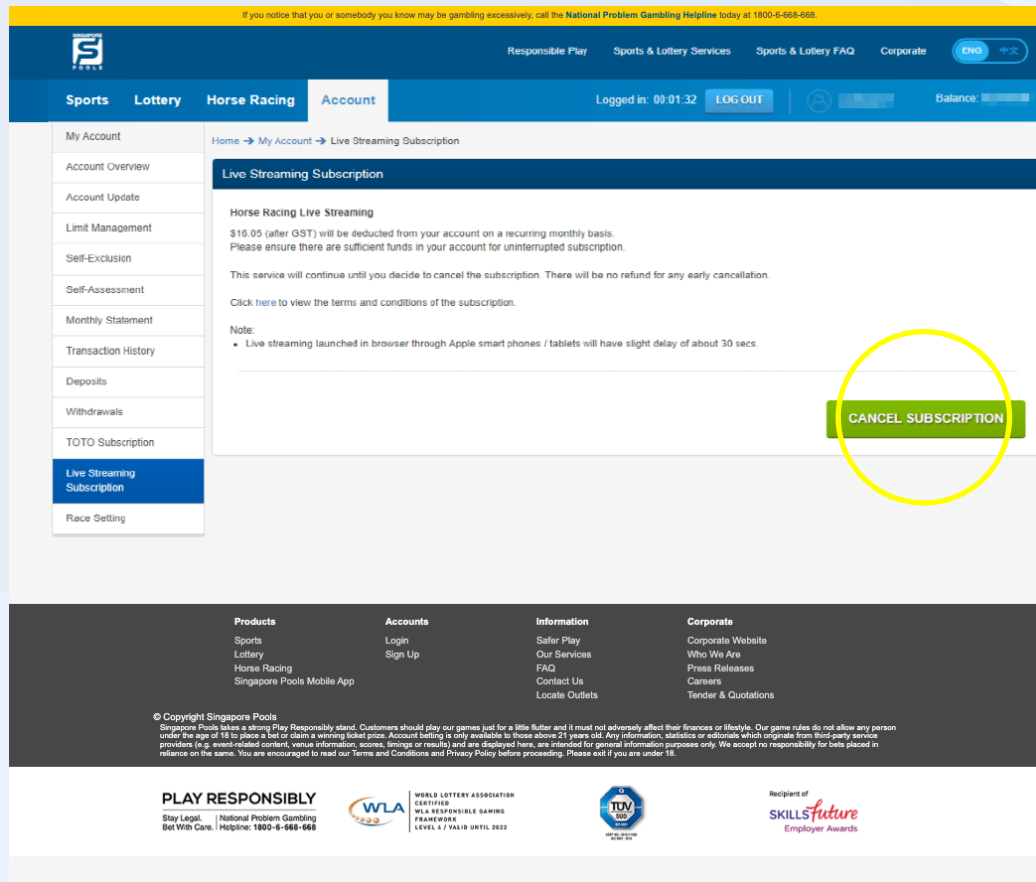
- You may tab on the icon to view the race.



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UNSUBSCRIBE



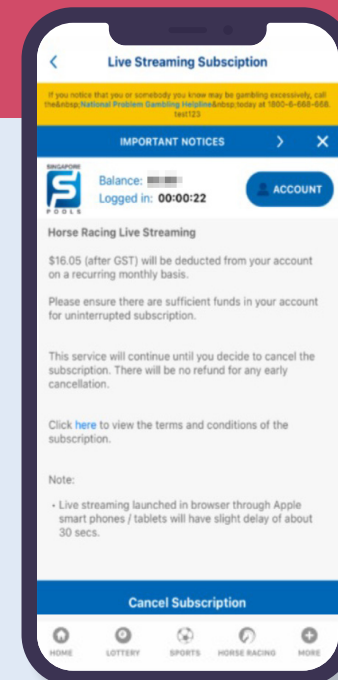
WEB

- To unsubscribe, click “Cancel Subscription” button.

APP

- To unsubscribe, tap on “Cancel Subscription” button.

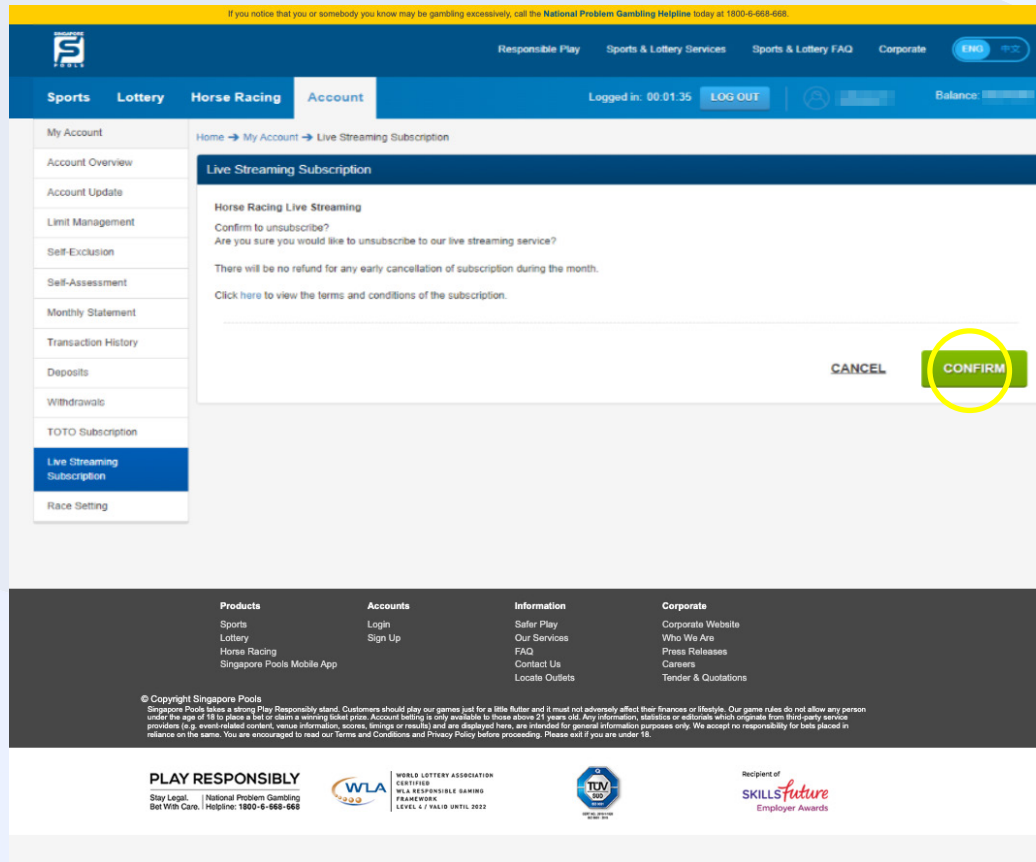
Note: No subscription fee paid shall be refunded to the Account Holder following termination of an Account and/or early cancellation of live streaming service subscription.



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UNSUBSCRIBE

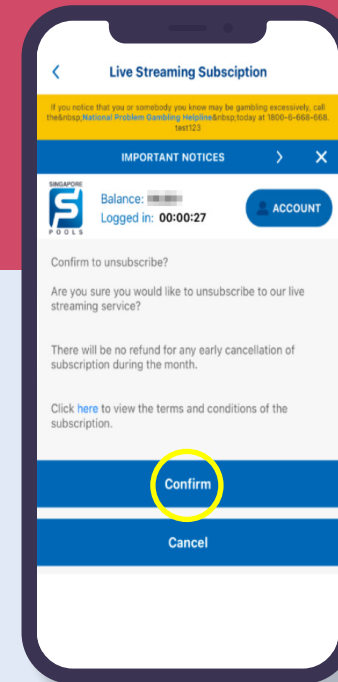


WEB

- Click “Confirm” button.

APP

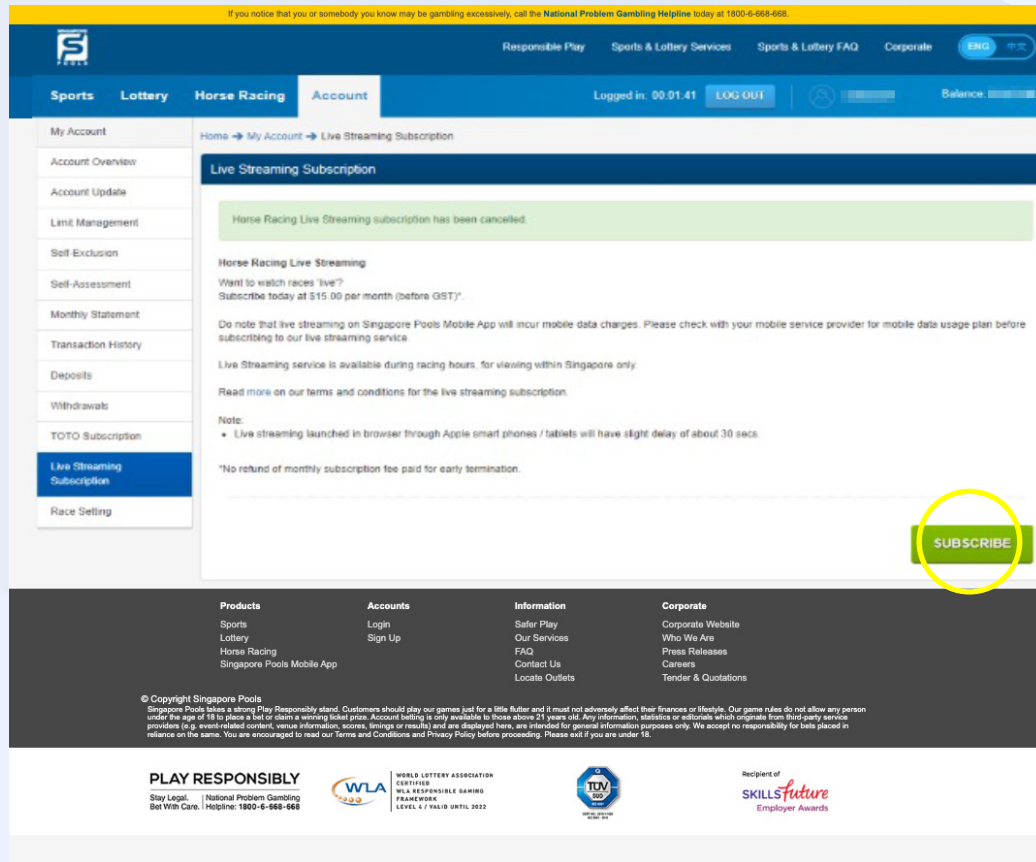
- Tap on “Confirm” button.



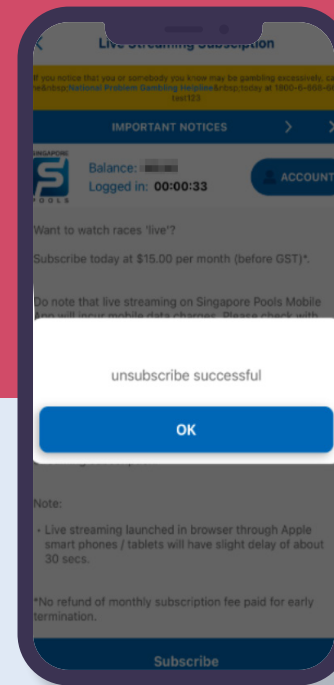
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UNSUBSCRIBE



- Service is unsubscribed successfully (Web/App)



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ADDITIONAL INFORMATION

Refer to QR for more information on Live Streaming services



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