

SINGAPORE POOLS ACCOUNT LIVE STREAMING SUBSCRIPTION GUIDE

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. | Helpline: 1800-6-668-668



ACCOUNT UPDATE

Responsible Play Sports & Lottery Services Sports & Lottery FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account

LOGIN Forgot Login? SIGN UP

LOGIN Forgot Login?

Username

Password

LOGIN

Don't have an account yet? Sign up here.

WEB

- Log in to your account and go to Account Tab, click “Account Update”. Ensure “Horse Racing” is selected under Product Selection.

APP

- Log in to your account and go to Account Tab, tap on “Account Update” arrow icon (>). Ensure “Horse Racing” is selected under Product Selection.

Products
Sports
Lottery
Horse Racing
Sports & Lottery Mobile App
Horse Racing Mobile App (Ttote)

Accounts
Responsible Play
Our Services
FAQ
Contact Us

Information Corporate

© Copyright Singapore Pools
Singapore Pools takes a strong Play Responsibility stand. Customers should play our games just for fun and under the age of 18 to place a bet or claim a winning ticket prize. Account betting is only available to its providers (e.g. event-related content, venue information, scores, timings or results) and are displayed for reference on the same. You are encouraged to read our Terms and Conditions and Privacy Policy before placing bets.

Responsible Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account

My Account Home → My Account → Update

Account Update

Contact Info Login Information

Account No. [REDACTED]

Product Selection Sports Lottery Horse Racing

Mobile Number + [REDACTED] One-Time Password (OTP) will be sent to this mobile number.

Office Number + 65 [REDACTED]

Home Number + 65 [REDACTED]

Email Address [REDACTED]

Postal Code [REDACTED] Retrieve Address

Street Name [REDACTED]

Building Name (if applicable) [REDACTED]

Level & Unit Number (if applicable) [REDACTED]

Education Level Select Please select your highest education level attained.

Monthly Income [REDACTED] Please select your monthly income

Occupation [REDACTED] Please specify your occupation

Industry [REDACTED] Please specify your industry

My Account

IMPORTANT NOTICES

Balance: [REDACTED] Logged in: 00:00:49

ACCOUNT

Account Overview >

Transaction History >

Deposits >

Withdrawals >

Limit Management >

Monthly Statement >

Manage TOTO Subscriptions >

Live Streaming Subscription

Race Setting

Self Exclusion >

Account Update >

Account Information

Product Selection
Customise the products you would like to view and place bet after login.

Sports Lottery Horse Racing

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Bet With Care. Helpline: 1800-6-668-668

SUBSCRIBE

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Singapore Pools
Safer Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing **Account** Logged in: 00:00:23 LOG OUT Balance: \$

My Account Home → My Account → Live Streaming Subscription

Account Overview
Account Update
Limit Management
Self-Exclusion
Self-Assessment
Monthly Statement
Transaction History
Deposits
Withdrawals
TOTO Subscriptions
Live Streaming Subscription
Race Betting

Live Streaming Subscription

Watch horse racing LIVE
Monthly subscription \$15.00 per month (\$16.05 after GST).

Please note that:
1. Live streaming service will be activated the following day upon successful payment processing.
2. Service will continue until you have unsubscribed to the service. In the event of insufficient funds, service will be automatically terminated.
3. There will be no refund of the monthly subscription fee paid for early termination.
4. Live streaming service is only available during racing hours, for viewing within Singapore only.
5. Live streaming launched in browser through Apple (iOS) devices will experience a slight delay of about 30sec.
6. Live streaming via mobile devices will incur mobile data charges.

Read here for full terms and conditions for the live streaming subscription service.

SUBSCRIBE

Products Accounts Information Corporate
Sports Safer Play Corporate Website
Lottery Login Corporate Website
Horse Racing Our Services Who We Are
Singapore Pools Mobile App FAQ Press Releases
Contact Us Careers
Locafe Outlets Tender & Quotations

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WORLD LOTTERY ASSOCIATION
CERTIFIED
WLA RESPONSIBLE GAMING
FRAMEWORK
LEVEL 4 / VALID UNTIL 2022

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Employer Awards

WEB

- Select “Live Streaming Subscription” and click on “Subscribe” button.

APP

- Go to Account Tab, tap on “Live Streaming Subscription” arrow icon (>). Tap on “Subscribe” button.

My Account

IMPORTANT NOTICES

Singapore Pools Balance: \$ Logged in: 00:00:49 ACCOUNT

Account Overview >
Transaction History >
Deposits >
Withdrawals >
Limit Management >
Monthly Statement >
Manage TOTO Subscriptions >
Live Streaming Subscription >
Race Setting >
Self Exclusion >
Account Update >

Live Streaming Subscription

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IMPORTANT NOTICES

Singapore Pools Balance: \$ Logged in: 00:01:15 ACCOUNT

Monthly subscription \$15.00 per month (\$16.05 after GST).

Please note that:
1. Live streaming service will be activated the following day upon successful payment processing.
2. Service will continue until you have unsubscribed to the service. In the event of insufficient funds, service will be automatically terminated.
3. There will be no refund of the monthly subscription fee paid for early termination.
4. Live streaming service is only available during racing hours, for viewing within Singapore only.
5. Live streaming launched in browser through Apple (iOS) devices will experience a slight delay of about 30sec.
6. Live streaming via mobile devices will incur mobile data charges.

Read here for full terms and conditions for the live streaming subscription service.

SUBSCRIBE

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SUBSCRIBE

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Singapore Pools Safer Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account Logged in: 00:09:51 LOG OUT Balance: [Progress Bar]

My Account Home → My Account → Live Streaming Subscription

Account Overview Account Update Limit Management Self-Exclusion Self-Assessment Monthly Statement Transaction History Deposits Withdrawals AUTO Subscription Live Streaming Subscription Race Betting

Live Streaming Subscription

Watch horse racing LIVE

\$16.05/month (incl. GST) will be deducted from your account balance.

By selecting 'CONFIRM', you agree to the terms and conditions of the live streaming subscription service.

CANCEL CONFIRM

Products Accounts Information Corporate
Sports Login Safer Play Corporate Website
Lottery Sign Up Our Services Who We Are
Horse Racing FAQ Press Releases
Singapore Pools Mobile App Contact Us Careers
Locale Outlets Tender & Quotations

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WORLD LOTTERY ASSOCIATION CERTIFIED WLA RESPONSIBLE GAMING FRAMEWORK LEVEL 1.7 VALID UNTIL 2022

TUV SUD

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WEB

- Click "Confirm" button.

APP

- Tap on "Confirm" button. Service is subscribed successfully.

Live Streaming Subscription

IMPORTANT NOTICES

Balance: [Progress Bar] ACCOUNT

Logged in: 00:00:38

Confirm your Live Streaming subscription?

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you have unsubscribed.

There will be no refund for the monthly subscription fee paid for early termination.

Live Streaming service is available during racing hours, for viewing within Singapore only.

By selecting 'Confirm', you agree to the terms and conditions of the subscription [here](#).

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

CONFIRM_BUTTON

CANCEL_BUTTON

Live Streaming Subscription

IMPORTANT NOTICES

Balance: [Progress Bar] ACCOUNT

Logged in: 00:00:55

Horse Racing Live Streaming

Processing your request. Live streaming service will be activated the following day.

\$16.05 (after GST) will be deducted from your account on a

subscribe successful

OK

Click here to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

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SUBSCRIBE

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Safer Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account Logged in: 00:02:43 LOG OUT Balance

My Account Home → My Account → Live Streaming Subscription

Account Overview Live Streaming Subscription

Account Update

Limit Management

Self-Exclusion

Self-Assessment

Monthly Statement

Transaction History

Deposits

Withdrawals

TOTO Subscription

Live Streaming Subscription

Race Setting

Live Streaming Subscription

Horse Racing Live Streaming subscribed successfully.

Horse Racing Live Streaming

Processing your request. Live streaming service will be activated the following day.

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation. Click here to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

Products Accounts Information Corporate

Sports Safer Play Corporate Website

Lottery Login Who We Are

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WORLD LOTTERY ASSOCIATION CERTIFIED WLA RESPONSIBLE GAMING FRAMEWORK LEVEL 1.7 VALID UNTIL 2022

TUV SUD

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NOTE THE FOLLOWING:

- After you have subscribed for the service, the live streaming service will be activated the following day and the fee will be deducted from your account. (Web/App)

Friendly tip: Once you have subscribed for the service, do not attempt to subscribe again as it will incur additional charge. Contact 6786 6688 if you need further assistance.

Live Streaming Subscription

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

IMPORTANT NOTICES

Balance: Logged in: 00:01:16 ACCOUNT

Horse Racing Live Streaming

Processing your request. Live streaming service will be activated the following day.

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation. Click here to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

HOME LOTTERY SPORTS HORSE RACING MORE

PLAY RESPONSIBLY

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SUBSCRIBE

The screenshot shows the Singapore Pools website interface. At the top, there is a yellow banner with a responsible gambling message. Below it is a navigation bar with links for Responsible Play, Sports & Lottery Services, Sports & Lottery FAQ, and Corporate. The main navigation menu includes Sports, Lottery, Horse Racing, and Account. The Account menu is active, showing options like My Account, Account Overview, Account Update, Limit Management, Self-Exclusion, Self-Assessment, Monthly Statement, Transaction History, Deposits, Withdrawals, TOTO Subscription, Live Streaming Subscription, and Race Setting. The Live Streaming Subscription page displays the following information:

- Live Streaming Subscription**
- Horse Racing Live Streaming**
- \$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.
- This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation.
- Click [here](#) to view the terms and conditions of the subscription.
- Note:
 - Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.
- CANCEL SUBSCRIPTION** button

At the bottom of the page, there are sections for Products, Accounts, Information, and Corporate, along with a footer containing copyright information, responsible gambling messages, and logos for WLA, TUV, and SkillsFuture.

- Live streaming service is successful & activated. (Web/App)

The screenshot shows the Singapore Pools mobile app interface. At the top, there is a yellow banner with a responsible gambling message. Below it is a navigation bar with links for Responsible Play, Sports & Lottery Services, Sports & Lottery FAQ, and Corporate. The main navigation menu includes Sports, Lottery, Horse Racing, and Account. The Account menu is active, showing options like My Account, Account Overview, Account Update, Limit Management, Self-Exclusion, Self-Assessment, Monthly Statement, Transaction History, Deposits, Withdrawals, TOTO Subscription, Live Streaming Subscription, and Race Setting. The Live Streaming Subscription page displays the following information:

- Live Streaming Subscription**
- Horse Racing Live Streaming**
- \$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.
- This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation.
- Click [here](#) to view the terms and conditions of the subscription.
- Note:
 - Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.
- Cancel Subscription** button

At the bottom of the page, there are icons for HOME, LOTTERY, SPORTS, HORSE RACING, and MORE.

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. Helpline: **1800-6-668-668**

SUBSCRIBE

The screenshot shows the Singapore Pools website interface. At the top, there is a yellow banner with a responsible gambling message. Below it, the navigation bar includes 'Sports', 'Lottery', 'Horse Racing', and 'Account'. The 'Horse Racing' tab is selected. On the left, there is a sidebar menu with options like 'Meeting', 'Bulk Bet', 'Race Cards', 'Race Results', 'Race Calendar', 'More Information', 'Operations Update', 'Totalisator Scheme', 'Locations', 'Self Betting Kiosks', 'Horse Racing Channels', 'Live Streaming Services', 'Live Telecast Schedule', 'Singapore Pools App', 'eBet Slip Mobile App', 'How To Play', 'Betting Guide & Info', 'Bet Types', 'Marking of Coupons', 'Bet Combination Table', 'Commingleing', 'Rebate Program', and 'Betting Information Displays (Electronic Display System)'. The main content area features a promotional banner for 'TIME TO LIM KOPI!' with a 'FIND OUT MORE' button. Below this is a 'Horse Racing Events' section with filters for 'Meetings' and 'Race Status'. The events are listed in a grid format, categorized by location: Australia, France, and Japan. The 'Japan LIVE' event is highlighted with a yellow circle.

WEB

- You may click on the icon to view the race.

APP

- You may tab on the icon to view the race.

The screenshot shows the Singapore Pools mobile app interface. At the top, there is a yellow banner with a responsible gambling message. Below it, the navigation bar includes 'Balance', 'Logged in: 00:01:22', and 'ACCOUNT'. The main content area features a promotional banner for 'Kranji Mile' with a 'FIND OUT MORE' button. Below this is a 'HORSE RACING EVENTS' section with filters for 'MEETINGS' and 'RACE STATUS'. The events are listed in a grid format, categorized by location: Perth. The 'Perth LIVE' event is highlighted with a yellow circle. At the bottom, there is a navigation bar with icons for 'HOME', 'LOTTERY', 'SPORTS', 'HORSE RACING', and 'MORE'. A 'BET SLIP' icon is also visible.

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Bet With Care.

UNSUBSCRIBE

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Responsible Play Sports & Lottery Services Sports & Lottery FAQ Corporate ENG 中文

Sports Lottery Horse Racing **Account** Logged in: 00:01:32 LOG OUT Balance

My Account Home → My Account → Live Streaming Subscription

Account Overview **Live Streaming Subscription**

Account Update

Limit Management

Self-Exclusion

Self-Assessment

Monthly Statement

Transaction History

Deposits

Withdrawals

TOTO Subscription

Live Streaming Subscription

Race Setting

Live Streaming Subscription

Horse Racing Live Streaming

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis. Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation.

Click [here](#) to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

CANCEL SUBSCRIPTION

Products Accounts Information Corporate

Sports Login Safer Play Corporate Website

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WORLD LOTTERY ASSOCIATION CERTIFIED WLA RESPONSIBLE GAMING FRAMEWORK LEVEL 1.7 VALID UNTIL 2022

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WEB

- To unsubscribe, click “Cancel Subscription” button.

APP

- To unsubscribe, tap on “Cancel Subscription” button.

Note: No subscription fee paid shall be refunded to the Account Holder following termination of an Account and/or early cancellation of live streaming service subscription.

Live Streaming Subscription

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

IMPORTANT NOTICES

Singapore Pools Balance: Logged in: 00:00:22 ACCOUNT

Horse Racing Live Streaming

\$16.05 (after GST) will be deducted from your account on a recurring monthly basis.

Please ensure there are sufficient funds in your account for uninterrupted subscription.

This service will continue until you decide to cancel the subscription. There will be no refund for any early cancellation.

Click [here](#) to view the terms and conditions of the subscription.

Note:

- Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.

Cancel Subscription

HOME LOTTERY SPORTS HORSE RACING MORE

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UNSUBSCRIBE

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Responsible Play Sports & Lottery Services Sports & Lottery FAQ Corporate ENG

Sports Lottery Horse Racing Account

Logged in: 00 01 35 LOG OUT Balance: [REDACTED]

My Account Home → My Account → Live Streaming Subscription

Account Overview

Account Update

Limit Management

Self-Exclusion

Self-Assessment

Monthly Statement

Transaction History

Deposits

Withdrawals

TOTO Subscription

Live Streaming Subscription

Race Setting

Live Streaming Subscription

Horse Racing Live Streaming

Confirm to unsubscribe?
Are you sure you would like to unsubscribe to our live streaming service?

There will be no refund for any early cancellation of subscription during the month.

Click [here](#) to view the terms and conditions of the subscription.

CANCEL CONFIRM

Products: Sports, Lottery, Horse Racing, Singapore Pools Mobile App
Accounts: Login, Sign Up
Information: Safer Play, Our Services, FAQ, Contact Us, Locate Outlets
Corporate: Corporate Website, Who We Are, Press Releases, Careers, Tender & Quotations

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WLA WORLD LOTTERY ASSOCIATION CERTIFIED WLA RESPONSIBLE GAMING FRAMEWORK LEVEL 2 / VALID UNTIL 2022

TUV SÜD

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WEB

- Click “Confirm” button.

APP

- Tap on “Confirm” button.

Live Streaming Subscription

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

IMPORTANT NOTICES

Singapore Pools Balance: [REDACTED] ACCOUNT

Logged in: 00:00:27

Confirm to unsubscribe?
Are you sure you would like to unsubscribe to our live streaming service?

There will be no refund for any early cancellation of subscription during the month.

Click [here](#) to view the terms and conditions of the subscription.

Confirm

Cancel

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UNSUBSCRIBE

The screenshot shows the 'Live Streaming Subscription' page on the Singapore Pools website. A green banner at the top states: 'Horse Racing Live Streaming subscription has been cancelled.' Below this, the page title is 'Live Streaming Subscription'. The main content area contains the following text: 'Horse Racing Live Streaming', 'Want to watch races 'live'?', 'Subscribe today at \$15.00 per month (before GST)*', 'Do note that live streaming on Singapore Pools Mobile App will incur mobile data charges. Please check with your mobile service provider for mobile data usage plan before subscribing to our live streaming service.', 'Live Streaming service is available during racing hours, for viewing within Singapore only.', 'Read more on our terms and conditions for the live streaming subscription.', 'Note: * Live streaming launched in browser through Apple smart phones / tablets will have slight delay of about 30 secs.', and '*No refund of monthly subscription fee paid for early termination.' A green 'SUBSCRIBE' button is circled in yellow at the bottom right of the main content area. The footer includes 'PLAY RESPONSIBLY', 'WORLD LOTTERY ASSOCIATION CERTIFIED WLA RESPONSIBLE GAMING FRAMEWORK LEVEL 2 / VALID UNTIL 2022', and 'Recipient of SKILLSfuture Employer Awards'.

- Service is unsubscribed successfully (Web/App)

The screenshot shows the 'Live Streaming Subscription' page on the Singapore Pools mobile app. A white modal dialog box is displayed in the center with the text 'unsubscribe successful' and a blue 'OK' button. The background is dimmed, showing the app's interface with the title 'Live Streaming Subscription' and a 'Subscribe' button at the bottom.

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ADDITIONAL INFORMATION

Refer to QR for more information on Live Streaming services



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