

SINGAPORE POOLS ACCOUNT REGISTRATION VIA MYINFO GUIDE

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. | Helpline: **1800-6-668-668**



REGISTRATION VIA MYINFO



Click **Sign Up** button to open an account

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REGISTRATION VIA MYINFO

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-666-666.

SINGAPORE POOLS

Safer Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account Username Password LOGIN Forgot Login? SIGN UP

Sign Up

You must be at least 21 years of age (as of today) to register for an account.
[Find out more about Singapore Pools Account.](#)

Pre-fill application form with MyInfo

No additional document needed.
Estimated 3 - 5 mins to complete.

Retrieve MyInfo with Singpass

Sign up in 2 quick steps:

- 1 Complete application form with MyInfo
- 2 Perform identity verification via Singpass.

Fill in the online application form

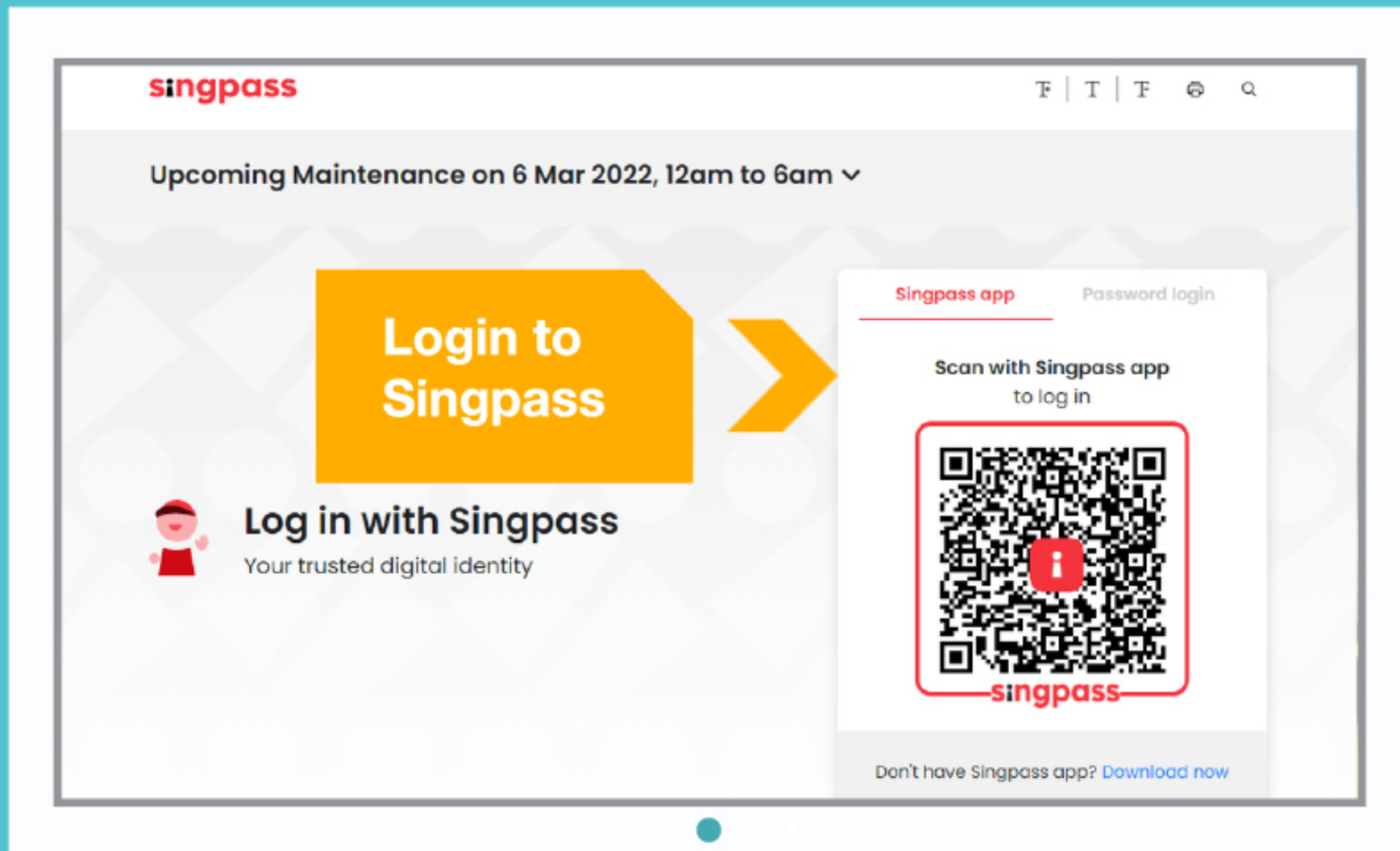
You will be required to upload a photo of your NRIC/FIN card and proof of residential address (for FIN holders).
Estimated 5 - 10 mins to complete.

Click Retrieve Myinfo using Singpass

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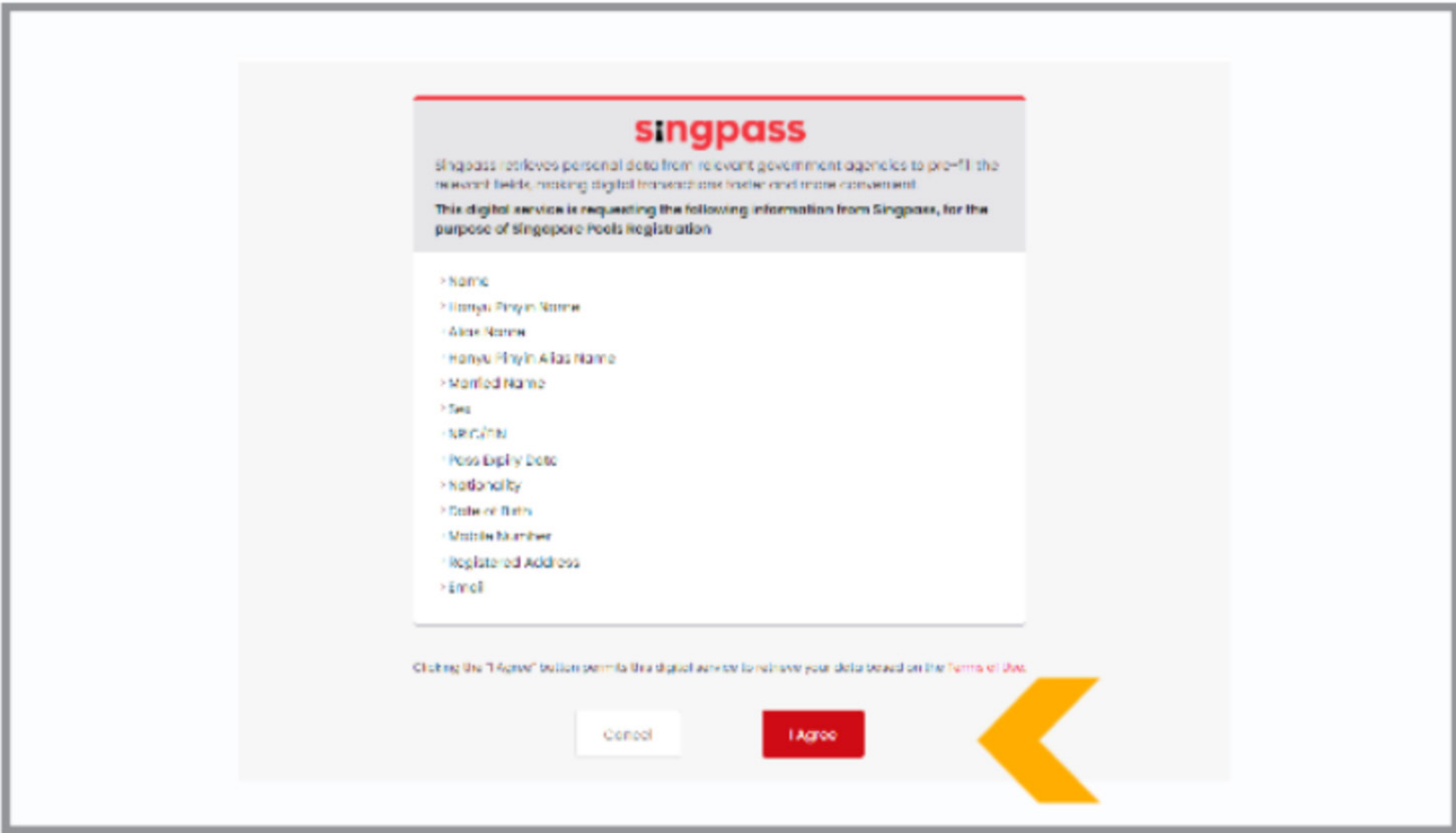
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REGISTRATION VIA MYINFO



The screenshot displays the Singpass registration interface. At the top, the Singpass logo is shown. Below it, a message states: "Singpass retrieves personal data from relevant government agencies to pre-fill the relevant fields, making digital transactions faster and more convenient. This digital service is requesting the following information from Singpass, for the purpose of Singapore Pools Registration".

A list of fields to be pre-filled is shown:

- > Name
- > Hanyu Pinyin Name
- > Alias Name
- > Hanyu Pinyin Alias Name
- > Married Name
- > Sex
- > NRIC
- > Pass Expiry Date
- > Nationality
- > Date of Birth
- > Mobile Number
- > Registered Address
- > Email

Below the list, a note states: "Clicking the 'I Agree' button permits the digital service to retrieve your data based on the Terms of Use".

At the bottom, there are two buttons: "Cancel" and "I Agree". A large yellow arrow points to the "I Agree" button.

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REGISTRATION VIA MYINFO

The screenshot shows a registration form with the following fields and values:

- Date of Birth: 02/04/1981
- Mobile Number: +65 98789912 (with a green checkmark icon)
- Email Address: myinfo1566@gmail.com (with a green checkmark icon)

Below these fields is a yellow arrow pointing upwards. The form is divided into sections: "Residential Address (As Per Official Document)" and "Login Information".

Residential Address (As Per Official Document)

- Postal Code: 589449
- Street Name: DUNEARN ROAD
- Building Name: (empty)
- Unit Number: (empty)

Login Information

- Create Username: (empty)
- Create Password: (empty)
- Re-enter Password: (empty)
- Product Selection: Customise the products you would like to view and place bet after login.
- ☐ Sports

A large yellow callout box with the text "Ensure mobile number and email address taken from Singpass are correct" is overlaid on the form.

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REGISTRATION VIA MYINFO

The screenshot shows a registration form for MyInfo. It includes fields for Date of Birth, Mobile Number, Email Address, Residential Address (Postal Code, Street Name, Building Name, Unit Number), and Login Information (Create Username, Create Password, Re-enter Password, Product Selection). A large yellow callout box with the text "Fill in your chosen username and password" is overlaid on the right side of the form, with a yellow arrow pointing down towards the login information section.

Date of Birth 02/04/1981

Mobile Number +65 98789912 ✓ One-Time Password (OTP) will be sent to this mobile number.

Email Address myinfo1566@gmail.com ✓ Enter a valid email address (e.g. name@domain.com)

Residential Address (As Per Official Document)

Postal Code 589449

Street Name DUNEARN ROAD

Building Name

Unit Number #05-190

Login Information

Create Username jacksonwong1 ✓ At least 6 characters long, with alphabets and numbers only. Minimum one alphabet is required. Username is case-sensitive.

Create Password ***** ✓ Password must be at least 8 characters long, with at least 1 alphabet (A-Z) and 1 number (0-9). Symbols (!@#\$%^&*()) can be used. Password is case-sensitive.

Re-enter Password ***** ✓

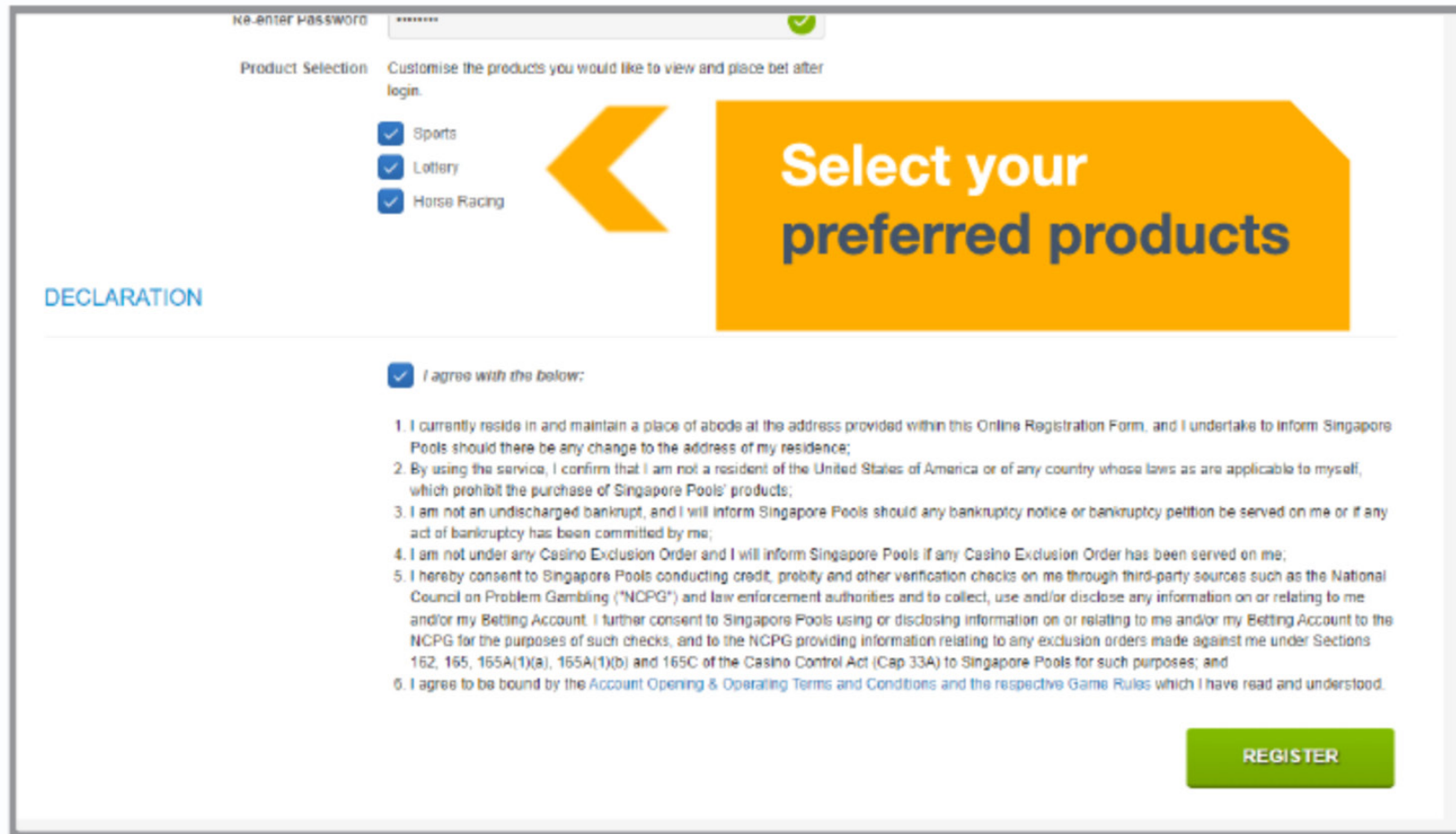
Product Selection Customise the products you would like to view and place bet after login.

☐ Sports

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REGISTRATION VIA MYINFO



The screenshot shows a web registration form for Singapore Pools. At the top, there is a password field labeled 'KE-ENTER PASSWORD' with a green checkmark icon. Below this is the 'Product Selection' section, which includes the instruction 'Customise the products you would like to view and place bet after login.' and three checked checkboxes: 'Sports', 'Lottery', and 'Horse Racing'. To the right of these checkboxes is a large orange box with the text 'Select your preferred products' and a large yellow arrow pointing left. Below the product selection is a 'DECLARATION' section. It starts with a checked checkbox and the text 'I agree with the below:'. This is followed by six numbered terms of agreement. At the bottom right of the form is a green 'REGISTER' button.

KE-ENTER PASSWORD

Product Selection Customise the products you would like to view and place bet after login.

- ☒ Sports
- ☒ Lottery
- ☒ Horse Racing

Select your preferred products

DECLARATION

☒ I agree with the below:

1. I currently reside in and maintain a place of abode at the address provided within this Online Registration Form, and I undertake to inform Singapore Pools should there be any change to the address of my residence;
2. By using the service, I confirm that I am not a resident of the United States of America or of any country whose laws as are applicable to myself, which prohibit the purchase of Singapore Pools' products;
3. I am not an undischarged bankrupt, and I will inform Singapore Pools should any bankruptcy notice or bankruptcy petition be served on me or if any act of bankruptcy has been committed by me;
4. I am not under any Casino Exclusion Order and I will inform Singapore Pools if any Casino Exclusion Order has been served on me;
5. I hereby consent to Singapore Pools conducting credit, probity and other verification checks on me through third-party sources such as the National Council on Problem Gambling ("NCPG") and law enforcement authorities and to collect, use and/or disclose any information on or relating to me and/or my Betting Account. I further consent to Singapore Pools using or disclosing information on or relating to me and/or my Betting Account to the NCPG for the purposes of such checks, and to the NCPG providing information relating to any exclusion orders made against me under Sections 162, 165, 165A(1)(a), 165A(1)(b) and 165C of the Casino Control Act (Cap 33A) to Singapore Pools for such purposes; and
6. I agree to be bound by the Account Opening & Operating Terms and Conditions and the respective Game Rules which I have read and understood.

REGISTER

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REGISTRATION VIA MYINFO

KE-ENTER PASSWORD

Product Selection Customise the products you would like to view and place bet after login.

- ☒ Sports
- ☒ Lottery
- ☒ Horse Racing

DECLARATION

☒ I agree with the below:

1. I currently reside in and maintain a place of abode at the address provided within this Online Registration Form, and I undertake to inform Singapore Pools should there be any change to the address of my residence;
2. By using the service, I confirm that I am not a resident of the United States of America or of any country whose laws as are applicable to myself, prohibit the use of the service; and I confirm that I am not a bankrupt or a person who has had any bankruptcy notice or bankruptcy petition be served on me or if any Casino Exclusion Order has been served on me; I confirm that I have not been checked on me through third-party sources such as the National Council on Problem Gambling, and I agree that Singapore Pools may collect, use and/or disclose any information on or relating to me and/or my Betting Account to the relevant authorities for the purpose of checking on or relating to any exclusion orders made against me under Sections 12(1) and 12(2) of the Gambling Act 2003 and the respective Game Rules which I have read and understood.

Click Register to submit completed application form

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REGISTRATION VIA MYINFO

The screenshot displays a web interface for registration. At the top, there is a password field with a 'Show' link. Below this is a 'Product Selection' section with a list of options: Sports, Lottery, and Horse Racing. A modal window is centered on the screen, titled 'Enter One-Time Password (OTP) sent to Mobile No. +6598789912'. It contains a text input field with a masked OTP '*****', a 'Resend OTP' button, and 'CANCEL' and 'SUBMIT' buttons. A yellow arrow points from the modal to a large orange callout box. The background interface also includes a 'CONFIRM' button and a footer with various links like 'Products', 'Live Betting', 'Football', 'Motor Racing', 'Results', 'LiveWire & SportsBuz', 'Announcements', 'Opening Odds', 'Terms & Conditions', 'How to Play: 4D', 'How to Play: TOTO', 'How to Play: Singapore Sweep', 'News', 'About Singapore Pools', 'Corporate Tour', and 'Contact Us'.

Enter One-Time Password (OTP) sent to Mobile No. +6598789912

Resend OTP

CANCEL SUBMIT

Validate mobile number with one time password (OTP) sent to your mobile

CONFIRM

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REGISTRATION VIA MYINFO


Particular(s) saved. Next is identity verification. X

Submit particulars Identity verification 50%

IDENTITY VERIFICATION VIA SINGPASS


Verification process:
Please note that your face image will be captured twice for the following purposes:
Images will be matched against Singpass database, to ensure that you are the Singpass holder.

1



Face verification to prove your identity

2



Taking a selfie for your profile

Get y

By clic
biomet
and/or
Cred

Don't cover any part of your face:
Please remove headgear or mask. Ensure that your whole face is visible.

Be in a well-lit environment:
Make sure your face is seen clearly, avoid back-lit light.

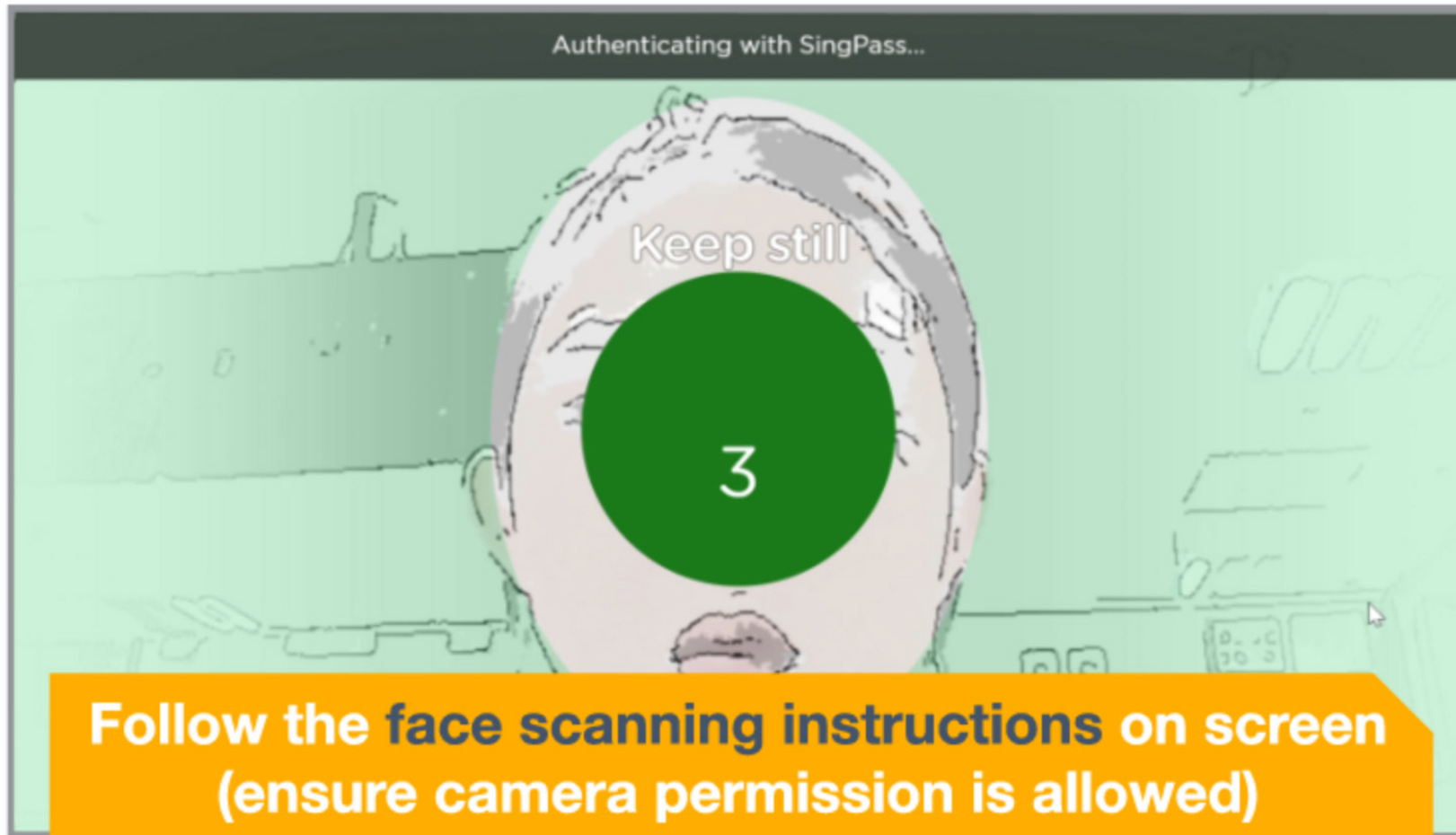
FACE VERIFICATION WITH SINGPASS

Start face verification with Singpass by clicking on the button

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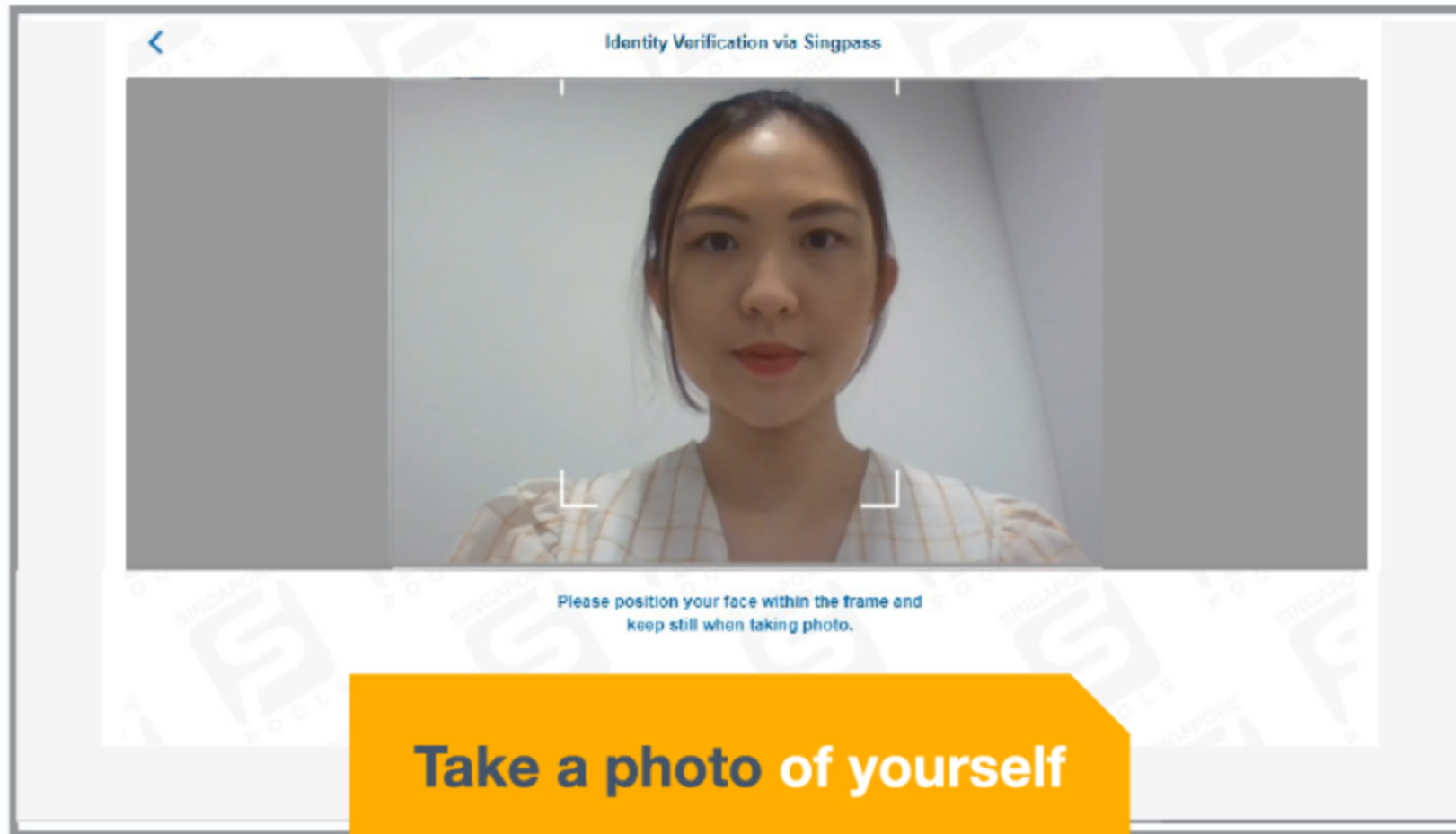
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Singapore Pools

Seller Play Our Services FAQ Corporate ENG 中文

Sports Lottery Horse Racing Account

Username Password LOGIN Forgot Login? SIGN UP

submit particulars Identity verification 100%

REGISTRATION COMPLETED

Your account is created.

We are processing your application. You will receive an SMS within two days on your application outcome.

Once activated, you may login and complete [Account Setup](#) to start using your account.

Questions on Singapore Pools Account?
[Click here to find out more.](#)

LOGIN

The registration and identity verification is now complete

Products
Live Betting
Football
Motor Racing
Results
Liveview & Sportsbuzz
Announcements
Opening Odds

Accounts
4D
TOTO
Singapore Sweep
Lottery Result Alerts
Terms & Conditions
How to Play: 4D
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Corporate Tour

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REGISTRATION VIA MYINFO



**You will receive a SMS
WITHIN 2 DAYS
if your application is successful**

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REGISTRATION VIA MYINFO

If you encounter difficulties using
Singpass face verification
USE ONLINE VIDEO VERIFICATION
instead



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REGISTRATION VIA MYINFO



Or visit any Singapore Pools branch
to complete your
IDENTITY VERIFICATION



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REGISTRATION VIA MYINFO



Please contact our
customer service at
6786 6688

for any account related matters

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REGISTRATION VIA MYINFO

BE SAFE

**Only text and video when not driving or
operating dangerous machinery**

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[SINGAPOREPOOLS.COM](https://www.singaporepools.com)