

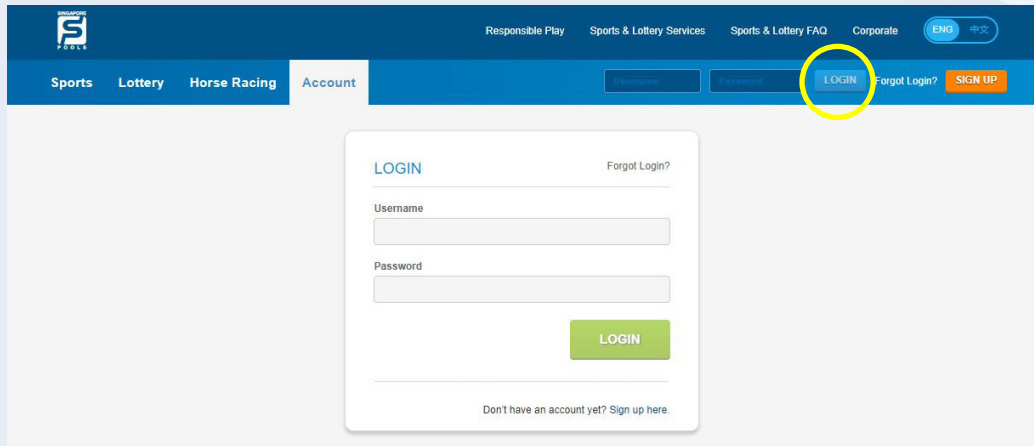
SINGAPORE POOLS ACCOUNT TRANSACTION HISTORY GUIDE

PLAY RESPONSIBLY

Stay Legal. | National Problem Gambling
Bet With Care. | Helpline: **1800-6-668-668**



TRANSACTION HISTORY

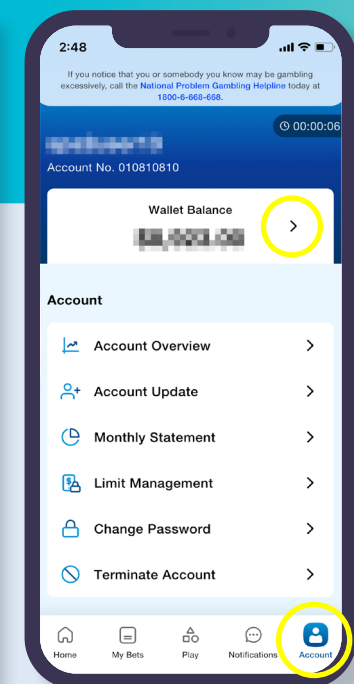
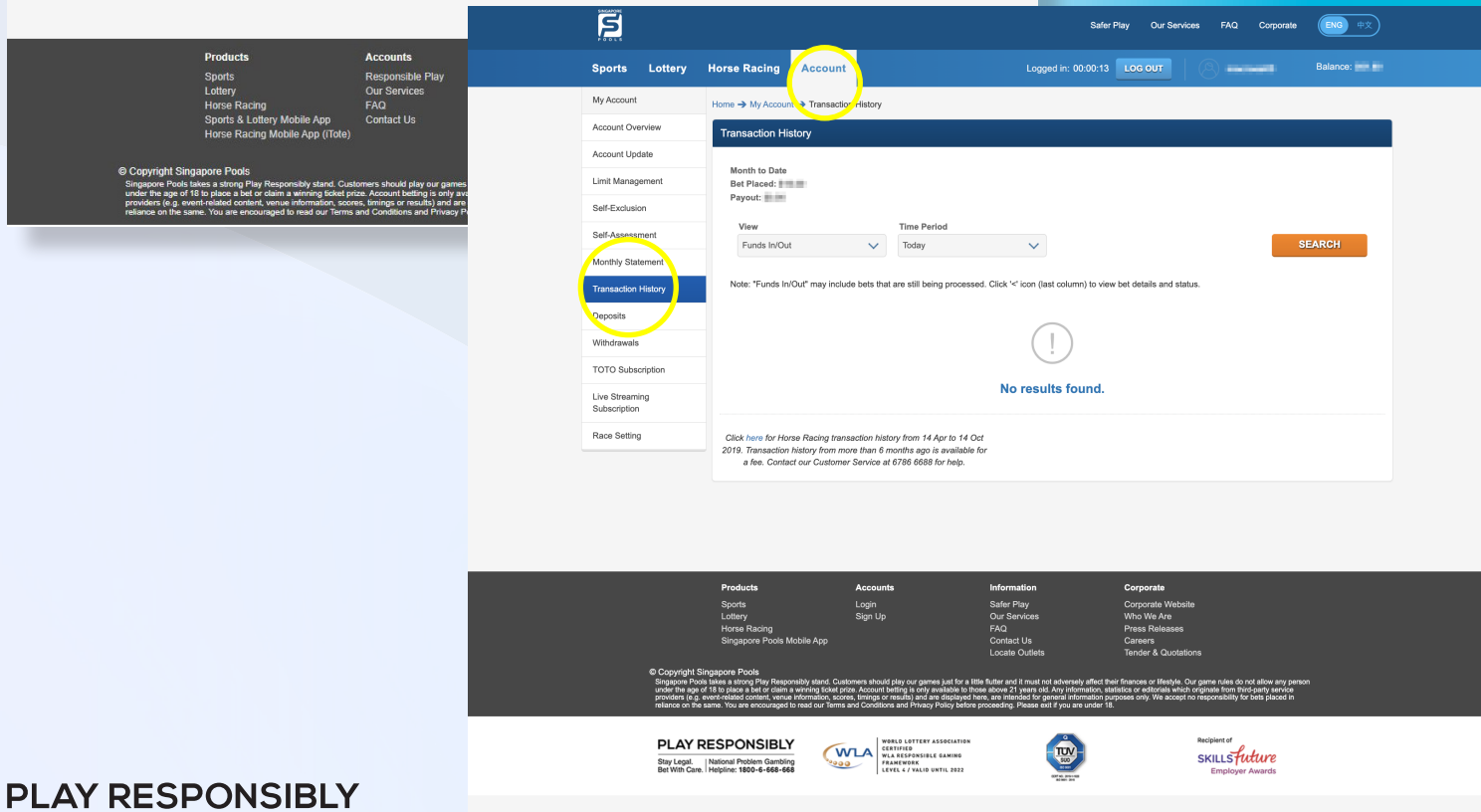


WEB

- Log in to your account and go to “Account” tab, select “Transaction History”.

APP

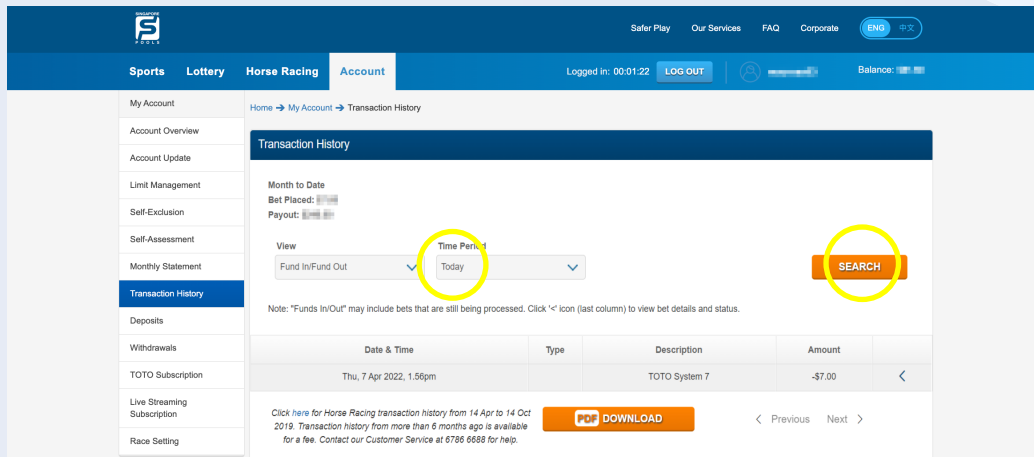
- Log in to your account, Tap “Account” followed by “Wallet” to view all transaction history details.



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TRANSACTION HISTORY



Transaction History

Month to Date
Bet Placed:
Payout:

View: Fund In/Fund Out Time Period: Today

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 1:56pm		TOTO System 7	-\$7.00

Click here for Horse Racing transaction history from 14 Apr to 14 Oct 2019. Transaction history from more than 6 months ago is available for a fee. Contact our Customer Service at 6786 6688 for help.

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Products: Sports, Lottery, Horse Racing, Singapore Pools Mobile App
Accounts: Login, Sign Up
Information: Safer Play, Our Services, FAQ, Contact Us, Locate Outlets
Corporate: Corporate Website, Who We Are, Press Releases, Careers, Tender & Quotations

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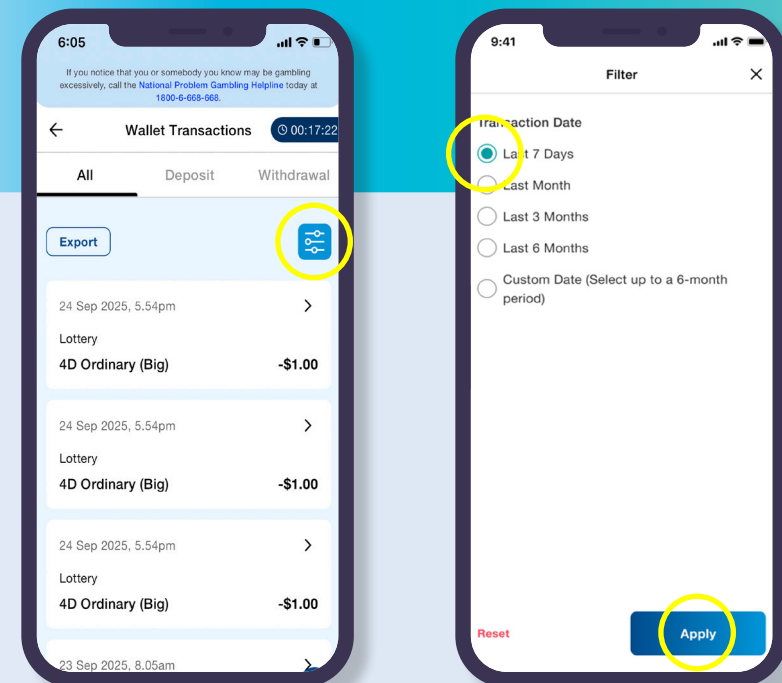
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WEB

- The view for "Time Period" is always default to "Today". Set the Time Period based on your requirement and click Search.

APP

- Default as "Last 7 Days". Filter based on your requirement and click Apply.



6:05

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

← Wallet Transactions 00:17:22

All Deposit Withdrawal

Export

24 Sep 2025, 5:54pm >

Lottery

4D Ordinary (Big) -\$1.00

24 Sep 2025, 5:54pm >

Lottery

4D Ordinary (Big) -\$1.00

24 Sep 2025, 5:54pm >

Lottery

4D Ordinary (Big) -\$1.00

23 Sep 2025, 8:05am >

9:41

Filter

Transaction Date

☒ Last 7 Days

☐ Last Month

☐ Last 3 Months

☐ Last 6 Months

☐ Custom Date (Select up to a 6-month period)

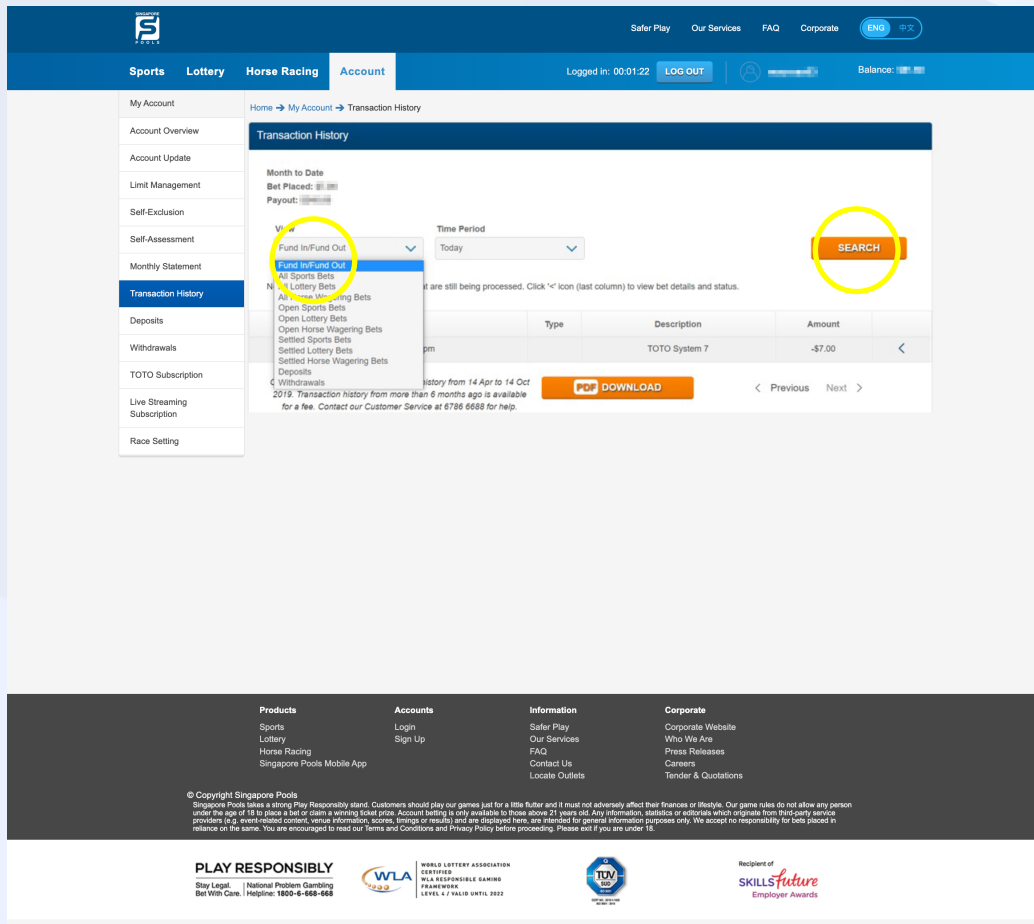
Reset

Apply

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TRANSACTION HISTORY



The screenshot shows the Singapore Pools website's Transaction History page. The sidebar on the left contains links for My Account, Account Overview, Account Update, Limit Management, Self-Exclusion, Self-Assessment, Monthly Statement, Transaction History (highlighted), Deposits, Withdrawals, TOTO Subscription, Live Streaming Subscription, and Race Setting. The main content area has a breadcrumb trail: Home → My Account → Transaction History. Below this is a 'Transaction History' section with filters for Month to Date, Bet Placed, and Payout. A dropdown menu for 'View' is open, showing options like Fund In/Fund Out, All Sports Bets, All Lottery Bets, All Horse Wagering Bets, Open Sports Bets, Open Lottery Bets, Open Horse Wagering Bets, Settled Sports Bets, Settled Lottery Bets, Settled Horse Wagering Bets, Deposits, and Withdrawals. A 'SEARCH' button is highlighted with a yellow circle. Below the filters is a table with columns for Type, Description, and Amount. The table shows a transaction for 'TOTO System 7' with an amount of '-\$7.00'. At the bottom of the page, there is a footer with links for Products, Accounts, Information, and Corporate, along with a copyright notice and logos for Play Responsibly, WLA, and SkillsFuture.

WEB

- Customise your search based on the bet type and bet status and click Search.

Note: In the event of live betting, customer can filter by product to check on the bet status which will also include “pending” bets.

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TRANSACTION HISTORY

Home → My Account → Transaction History

Transaction History

Month to Date
Bet Placed:
Payout:

View: Fund In/Fund Out Time Period: Today

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 1.56pm		TOTO System 7	-\$7.00
Draw No.	Draw Date	Selected By	Bet Details
3779	Thu, 14 Apr 2022, 6.30pm	Quick Pick	1,15,22,31,33,41,43
		Status	Channel
		Placed	Web
		Bet Receipt / Subscription Reference No.	B/0042708/0000006

Click here for Horse Racing transaction history from 14 Apr to 14 Oct 2019. Transaction history from more than 6 months ago is available for a fee. Contact our Customer Service at 6786 6688 for help.

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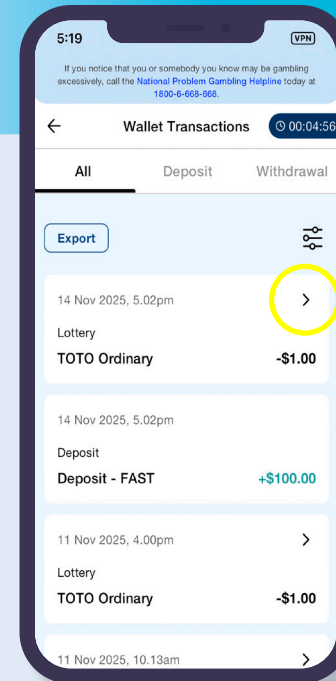
WEB

- Click on the arrow icon (v) to view the bet details.

APP

- Tap on the selected bet to expand the bet details.

Friendly tip: Always check your transaction history / bet activities after bet placement to ensure your bet is successfully placed.



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TRANSACTION HISTORY

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 LEVEL 4 / VALID UNTIL 2023

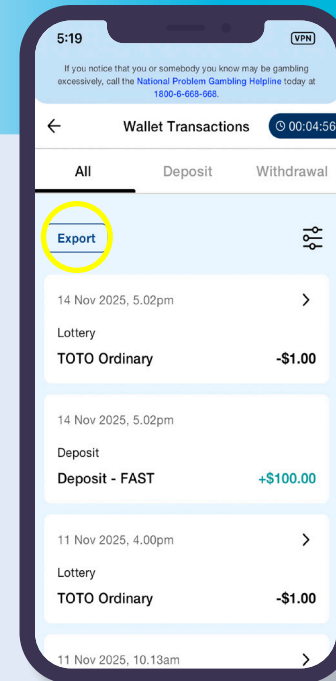
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WEB

- Click on “Download” button to save a copy of your transaction history in PDF format.

APP

- Tap on ‘Export’ button to save a copy of your transaction history in PDF format.



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 Helpline: 1800-6-668-668
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TRANSACTION HISTORY



SINGAPORE POOLS ACCOUNT TRANSACTION HISTORY

ACCOUNT NUMBER:

Page 1 of 1

Generated on 07/04/2022 13:46

From **9 March 2022** to **7 April 2022**

TRANSACTION DATE & TIME	TYPE	CHANNEL	SELECTION / DETAILS	AMOUNT	DRAW / EVENT DATE & TIME	STATUS / RECEIPT NO.	PAYOUT / WINNINGS
30 Mar 2022 09:22 AM	Deposit	Phone (Agent)	CSH-D-Y	\$ 500.00	-	-	-
31 Mar 2022 02:44 PM	TOTO TOTO Ordinary	Web	1,2,3,4,5,6 Self Pick	\$ 1.00	31 Mar 2022 06:30 PM	Settled B/0042708/00000004	\$ 20,834.00
31 Mar 2022 02:44 PM	TOTO TOTO Ordinary	Web	13,16,19,25,36,47 Self Pick	\$ 1.00	31 Mar 2022 06:30 PM	Settled B/0042708/00000004	\$ 0.00
31 Mar 2022 02:44 PM	4D Ordinary (Big)	Web	1234 Self Pick	\$ 2.00	02 Apr 2022 06:30 PM	Settled B/0042708/00000004	\$ 240.00
31 Mar 2022 02:44 PM	4D Ordinary (Big)	Web	6456 Self Pick	\$ 1.00	02 Apr 2022 06:30 PM	Settled B/0042708/00000004	\$ 0.00
31 Mar 2022 02:45 PM	Football	Web	German League - Freiburg vs Bayern Munich - 1X2 Bayern Munich @ 1.40	\$ 2.00	02 Apr 2022 09:30 PM	Placed O/0050788/00000001	-
31 Mar 2022 02:47 PM	Horse Wagering	Web	U1 AU2 PLA 3	\$ 5.00	31 Mar 2020 09:50 AM	Settled 02800683	\$ 5.00
31 Mar 2022 02:47 PM	Horse Wagering	Web	U1 AU2 WIN 3	\$ 5.00	31 Mar 2020 09:50 AM	Settled 02800682	\$ 5.00
31 Mar 2022 02:56 PM	TOTO TOTO Ordinary	Web	2,4,20,25,27,41 Quick Pick	\$ 1.00	31 Mar 2022 06:30 PM	Settled B/0042708/00000005	\$ 0.00

Transaction history in pdf. (Web/App)

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TRANSACTION HISTORY

Transaction History

Month to Date
Bet Placed:
Payout:

View: Fund In/Fund Out Time Period: Today [SEARCH](#)

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 1:56pm		TOTO System 7	-\$7.00

Draw No. Draw Date Selected By Bet Details Status Channel Bet Receipt / Subscription Reference No.

3779	Thu, 14 Apr 2022, 6:30pm	Quick Pick	1, 15, 22, 31, 33, 41, 43	Placed	Web	B/0042708/0000006
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[Click here for Horse Racing transaction history from 14 Apr to 14 Oct 2019. Transaction history from more than 6 months ago is available for a fee. Contact our Customer Service at 6786 6688 for help.](#)

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Corporate: Corporate Website, Who We Are, Press Releases, Careers, Tender & Quotations

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Example of a quick-pick TOTO bet. (Web/App)

APP

- Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed.

Recent Transactions [View All](#)

14 Nov 2025, 5:02pm	Lottery	TOTO Ordinary	-\$1.00	>
14 Nov 2025, 5:02pm	Deposit	Deposit - FAST	+\$100.00	>
11 Nov 2025, 4:00pm	Lottery			>

Transaction Details

Amount: -\$1.00

Transaction: 14 Nov 2025, 5:02pm [View Bet Activities](#)

Receipt No. B/0283714/0001378

Reference No. L/0283714/0001378

Product: Lottery

Channel: App

Bet Activities

Open Bets Settled

Transaction: Fri, 14 Nov 2025, 5:02pm

TOTO

2 5 8 11 19 34 48

Quick Pick Ordinary

Mon, 17 Nov 2025, 6:30pm

Bet Amount: \$1.00

Transaction: Tue, 11 Nov 2025, 4:00pm

TOTO

2 5 8 11 19 34 48

Quick Pick Ordinary

Thu, 13 Nov 2025, 6:30pm

Payout: \$0.00

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TRANSACTION HISTORY

Transaction History

Month to Date
Bet Placed: ■■■■
Payout: ■■■■

View: Fund In/Fund Out Time Period: Today SEARCH

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount			
Thu, 7 Apr 2022, 3:46pm		4D Ordinary (Big & Small)	-\$2.00			
Draw No.	Draw Date	Selected By	Bet Details	Status	Channel	Bet Receipt / Subscription Reference No.
4877	Sat, 16 Apr 2022, 6:30pm	Self Pick	1889 - Big \$1 Small \$1	Placed	Web	B/0042708/0000007

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Example of a self-pick 4-D bet. (Web/App)

APP

- Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed.

Recent Transactions View All

18 Nov 2025, 11:15am	>
Horse Racing	
PE1	-\$5.00
18 Nov 2025, 11:13am	>
Lottery	
4D System Entry 12 Permutations (Big)	-\$12.00
18 Nov 2025, 11:08am	>

Transaction Details

Amount: **-\$12.00**

Transaction: 18 Nov 2025, 11:08am View Bet Activities

Receipt No. B/0283714/0001380

Reference No. L/0283714/0001380

Product: Lottery

Channel: App

Bet Activities

Open Bets Settled

Transaction: Tue, 18 Nov 2025, 11:08am

4D >

1366

System Entry 12 Permutations

Wed, 19 Nov 2025, 6:30pm

Bet Amount: **\$12.00**

Transaction: Tue, 18 Nov 2025, 8:06am

TOTO >

2 15 21 23 28 35

Quick Pick Ordinary

Thu, 20 Nov 2025, 6:30pm

Bet Amount: **\$1.00**

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TRANSACTION HISTORY

Transaction History

Month to Date
Bet Placed: ■■■■■
Payout: ■■■■■

View: Fund In/Fund Out Time Period: Today [SEARCH](#)

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 3:00pm		Chelsea @ 1.20	-\$5.00

Start Time	Competition	Bet Details	Bet type	Channel	Status	Bet Receipt
Fri, 8 Apr 2022, 10:00pm	English League Champ	Chelsea vs West Ham-Chelsea@1.20	1X2	Web	Placed	O/0050788/0000002

Click here for Horse Racing transaction history from 1 Apr to 14 Oct 2019. Transaction history from more than 6 months ago is available for a fee. Contact our Customer Service at 6786 6688 for help.

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TÜV SÜD

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Example of a SPORT bet. (Web/App)

APP

- Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed.

11:16

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Wallet Balance
\$71.58

[Deposit](#) [Withdrawal](#)

Recent Transactions [View All](#)

18 Nov 2025, 11:15am	>
Horse Racing	
PE1	-\$5.00
18 Nov 2025, 11:13am	>
Sports	
Under 1.5 @ 1.50	-\$10.00
18 Nov 2025, 11:08am	>
Lottery	

11:16

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Transaction Details

Amount: **-\$10.00**

Transaction: 18 Nov 2025, 11:13am
[View Bet Activities](#)

Receipt No. O/023083/0002496

Product: Sports

Channel: Web

11:16

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Bet Activities

All Lottery Sports Horse Racing

[Open Bets](#) [Settled](#)

Transaction: Tue, 18 Nov 2025, 11:13am

Football

Under 1.5 @ 1.50

Halftime Total Goals Over/Under 1.5

Sri Lanka vs Thailand

Bet Amount: **\$10.00**

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TRANSACTION HISTORY

Transaction History

Month to Date
Bet Placed: 18 Nov 2025, 11:15am
Payout: \$5.00

View: Fund In/Fund Out Time Period: Today SEARCH

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount	
Thu, 7 Apr 2022, 3:42pm		HR1	-\$2.00	
Start Time	ACCOUNT_HISTORY_DRILL_DOWN_TICKETID	Bet Details	Channel	Status
Tue, 07 Apr 2020, 12:30pm	02800AA0	U1 HR1 TCE 1-2-3	Web	Placed

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Example of a Horse Racing bet for HR1. (Web/App)

APP

- Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed.

Recent Transactions View All

18 Nov 2025, 11:15am	>
Horse Racing	
PE1	-\$5.00
18 Nov 2025, 11:13am	>
Sports	
Under 1.5 @ 1.50	-\$10.00
18 Nov 2025, 11:08am	>
Lottery	

Transaction Details

Amount: **-\$5.00**

Transaction: 18 Nov 2025, 11:15am View Bet Activities

Ticket ID: 52509486

Product: Horse Racing

Channel: Web

Bet Activities

Transaction: Tue, 18 Nov 2025, 11:15am

Horse Racing

U1 PE1 PLA 3

Bet Amount: \$5.00

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TRANSACTION HISTORY

Transaction History

Month to Date
Bet Placed: [icon]
Payout: [icon]

View: Fund In/Fund Out | Time Period: Last Month | **SEARCH**

Note: "Funds In/Fund Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount	
Sat, 2 Apr 2022, 7:10pm		Lottery bet payout	+\$240.00	<
Thu, 31 Mar 2022, 10:01pm		Horse Racing bet refund	+\$5.00	<
Thu, 31 Mar 2022, 10:01pm		Horse Racing bet refund	+\$5.00	<
Thu, 31 Mar 2022, 7:10pm		Lottery bet payout	+\$20,834.00	<
Thu, 31 Mar 2022, 2:56pm		TOTO Ordinary	-\$1.00	<
Thu, 31 Mar 2022, 2:47pm		AU2	-\$5.00	<

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- The description "Lottery bet payout" means this is a winning bet. To view the lottery bet payout details, click on the arrow icon (<) to expand the bet details.

APP

- In Bet Activities, if you see a bet with a credit amount, it means it is a winning bet.

Tap on the bet to expand the bet details.

Bet Activities

All Lottery Sports Horse Racing

Open Bets Settled

Transaction: Thu, 6 Nov 2025, 6:29pm

TOTO

14 26 29 33 36 43

Quick Pick Ordinary

Thu, 6 Nov 2025, 9:30pm

Payout \$10.00

Bet Activity Details

Transaction Thu, 6 Nov 2025, 6:29pm

Receipt No. B/0283714/0001372

Category TOTO

Reference No. L/0283714/0001372

Quick Pick - Ordinary

14 26 29 33 36 43

Draw Date Thu, 6 Nov 2025

Draw Time 9:30pm

Draw No. 4128

Bet Amount \$1.00

Payout \$10.00

Status Settled

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FREQUENTLY ASKED QUESTIONS

The screenshot shows the Singapore Pools website's 'Transaction History' page. The left sidebar contains a 'My Account' menu with options like 'Account Overview', 'Account Update', 'Limit Management', 'Self-Exclusion', 'Self-Assessment', 'Monthly Statement', 'Transaction History', 'Deposits', 'Withdrawals', 'TOTO Subscription', 'Live Streaming Subscription', and 'Race Setting'. The main content area shows a table of transactions. A row for 'Thu, 14 Apr 2022, 6.30pm' is highlighted, with the 'Status' column circled in yellow, displaying 'Placed'. Below the table, there is a 'PDF DOWNLOAD' button and a note about transaction history availability.

Question 1

How do I confirm the bet status after placing a bet?

Answer 1

WEB: Click on the icon (<) to view the bet details. Bet Status 'Placed' shown in the bet details means that bet has already been placed.

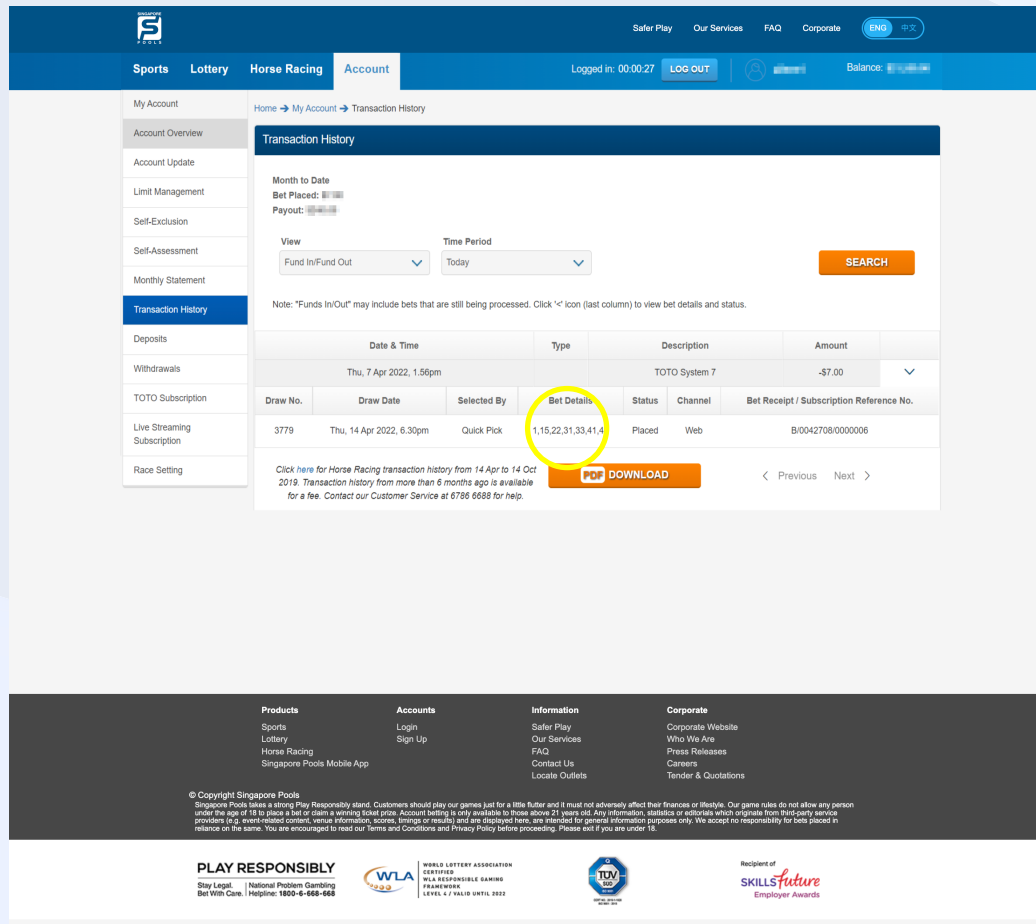
APP: In Bet Activities, tap on the selected bet to expand the transaction history. Bet status "Placed" shown in the bet details means that bet has already been placed.

The two screenshots show the Singapore Pools mobile app interface. The left screenshot, titled 'Bet Activities', shows a list of bets under the 'Lottery' tab. A bet for 'Fri, 14 Nov 2025, 5.02pm' is selected, and a yellow circle highlights a right-pointing arrow icon next to it. The right screenshot, titled 'Bet Activity Details', shows the details for the selected bet. The 'Status' field at the bottom is circled in yellow and displays 'Placed'.

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FREQUENTLY ASKED QUESTIONS



The screenshot shows the Singapore Pools website's 'Account' page. The 'Transaction History' section is active, displaying a table of transactions. A yellow circle highlights the 'Bet Details' link in the 'Description' column of a transaction. The table includes columns for Date & Time, Type, Description, Amount, Draw No., Draw Date, Selected By, Bet Details, Status, Channel, and Bet Receipt / Subscription Reference No.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 1:56pm		TOTO System 7	-\$7.00
Draw No.	Draw Date	Selected By	Bet Details
3779	Thu, 14 Apr 2022, 6:30pm	Quick Pick	1,15,22,31,33,41,4

Below the table, there is a 'PDF DOWNLOAD' button and navigation links for 'Previous' and 'Next'.

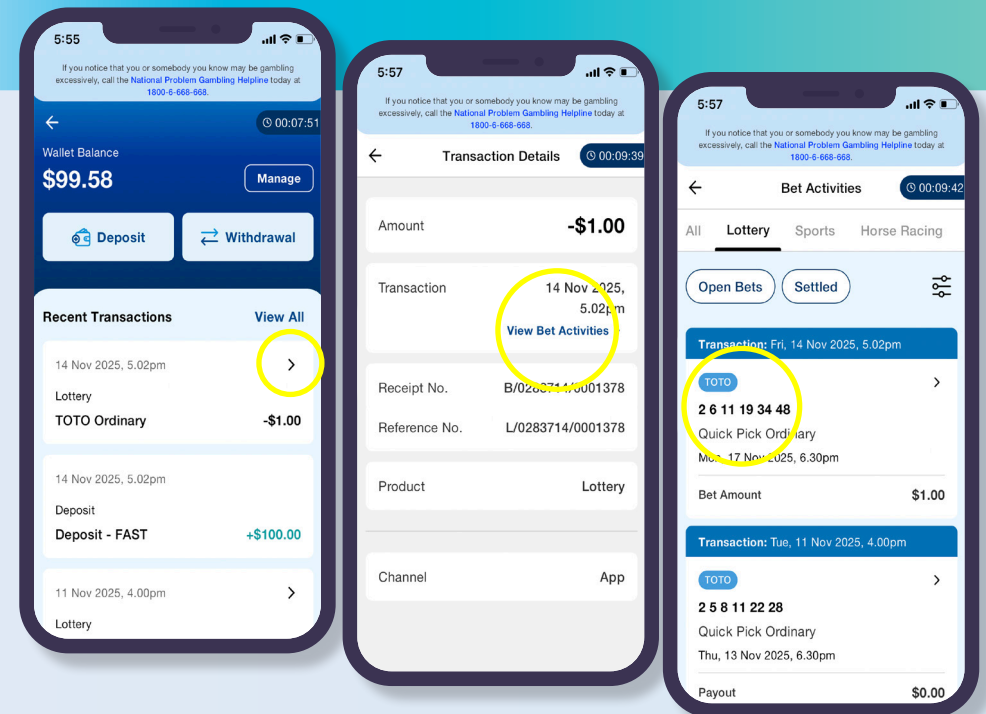
Question 2

I bought a Quick Pick TOTO bet, how do I know what are the TOTO numbers generated?

Answer 2

WEB: Click on the arrow icon (<) to view the bet details. The Quick Pick TOTO numbers will be shown in the bet details.

APP: Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed with the Quick Pick TOTO numbers shown.



The three screenshots illustrate the steps to view TOTO numbers in the app. The first screenshot shows the 'Recent Transactions' list with a yellow circle around the right arrow icon. The second screenshot shows the 'Transaction Details' screen with a yellow circle around the 'View Bet Activities' link. The third screenshot shows the 'Bet Activities' screen with a yellow circle around the 'TOTO' numbers.

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Live Streaming Subscription
Race Setting

Home → My Account → Transaction History

Transaction History

Month to Date
Bet Placed:
Payout:

View: Fund In/Fund Out Time Period: Today

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view bet details and status.

Date & Time	Type	Description	Amount
Thu, 7 Apr 2022, 3:46pm		4D Ordinary (Big & Small)	-\$2.00
Draw No.	Draw Date	Selected By	Bet Details
4877	Sat, 16 Apr 2022, 6:30pm	Self Pick	889 - Big \$1 Small \$1
		Status	Channel
		Placed	Web
		Bet Receipt / Subscription Reference No.	
		B/0042708/0000007	

Click here for Horse Racing transaction history from 14 Apr to 14 Oct 2019. Transaction history from more than 6 months ago is available for a fee. Contact our Customer Service at 6786 6688 for help.

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Question 3

Why am I not able to see the 4-D numbers from transaction history?

Answer 3

WEB: Click on the arrow icon (<) to view the bet details. The 4-D number numbers will be shown in the bet details.

APP: Tap on the arrow icon (>) to view the transaction details and tap on 'View Bet Activities' to view more info on the bet placed with 4-D numbers shown.

6:05
If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Wallet Transactions 00:17:22

All Deposit Withdrawal

Export

24 Sep 2025, 5:54pm
Lottery
4D Ordinary (Big) -\$1.00

24 Sep 2025, 5:54pm
Lottery
4D Ordinary (Big) -\$1.00

24 Sep 2025, 5:54pm
Lottery
4D Ordinary (Big) -\$1.00

23 Sep 2025, 8:05am

6:05
If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Transaction Details 00:17:26

Amount -\$1.00

Transaction 24 Sep 2025, 5:54pm
View Bet Activities

Receipt No. B/0208714/0001321

Reference No. L/0283714/0001319

Product Lottery

Channel App

6:06
If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

Bet Activities 00:18:14

All Lottery Sports Horse Racing

Open Bets Settled

Transaction: Wed, 24 Sep 2025, 5:54pm

1903

iBet 24 Permutations
Wed, 24 Sep 2025, 6:30pm

Payout \$83.00

4D
5103
iBet 24 Permutations
Wed, 24 Sep 2025, 6:30pm

Payout \$0.00

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FREQUENTLY ASKED QUESTIONS

Transaction History

Month to Date
Bet Placed:
Payout:

View: Fund In/Fund Out Time Period: Last Month

Note: "Funds In/Out" may include bets that are still being processed. Click "<" icon (last column) to view details and status.

Date & Time	Type	Description	Amount	
Sat, 2 Apr 2022, 7:10pm		Lottery bet payout	+\$240.00	<
Thu, 31 Mar 2022, 10:01pm		Horse Racing bet refund	+\$5.00	<
Thu, 31 Mar 2022, 10:01pm		Horse Racing bet refund	+\$5.00	<
Thu, 31 Mar 2022, 7:10pm		Lottery bet payout	+\$20,834.00	<
Thu, 31 Mar 2022, 2:56pm		TOTO Ordinary	-\$1.00	<
Thu, 31 Mar 2022, 2:47pm		AU2	-\$5.00	<

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Question 4

How can I check if there are any winnings from my bets?

Answer 4

WEB: The description "Lottery bet payout" means this is a winning bet.

To view the lottery bet payout details, click on the icon (<) to expand the transaction history.

APP: In Bet Activities, the winning bet has a credit amount shown on the bet. Tap on the bet to expand the bet details.

Bet Activities

All Lottery Sports Horse Racing

Open Bets Settled

Transaction: Thu, 6 Nov 2025, 6:29pm

TOTO

14 26 29 33 36 43
Quick Pick Ordinary
Thu, 6 Nov 2025, 9:30pm

Payout **\$10.00**

TOTO

18 30 38 46 49
Quick Pick Ordinary
Thu, 6 Nov 2025, 9:30pm

Payout \$0.00

Bet Activity Details

Transaction Thu, 6 Nov 2025, 6:29pm
Receipt No. B/0283714/0001372

Category TOTO

Reference No. L/0283714/0001372

Quick Pick - Ordinary
14 26 29 33 36 43

Draw Date Thu, 6 Nov 2025
Draw Time 9:30pm
Draw No. 4128

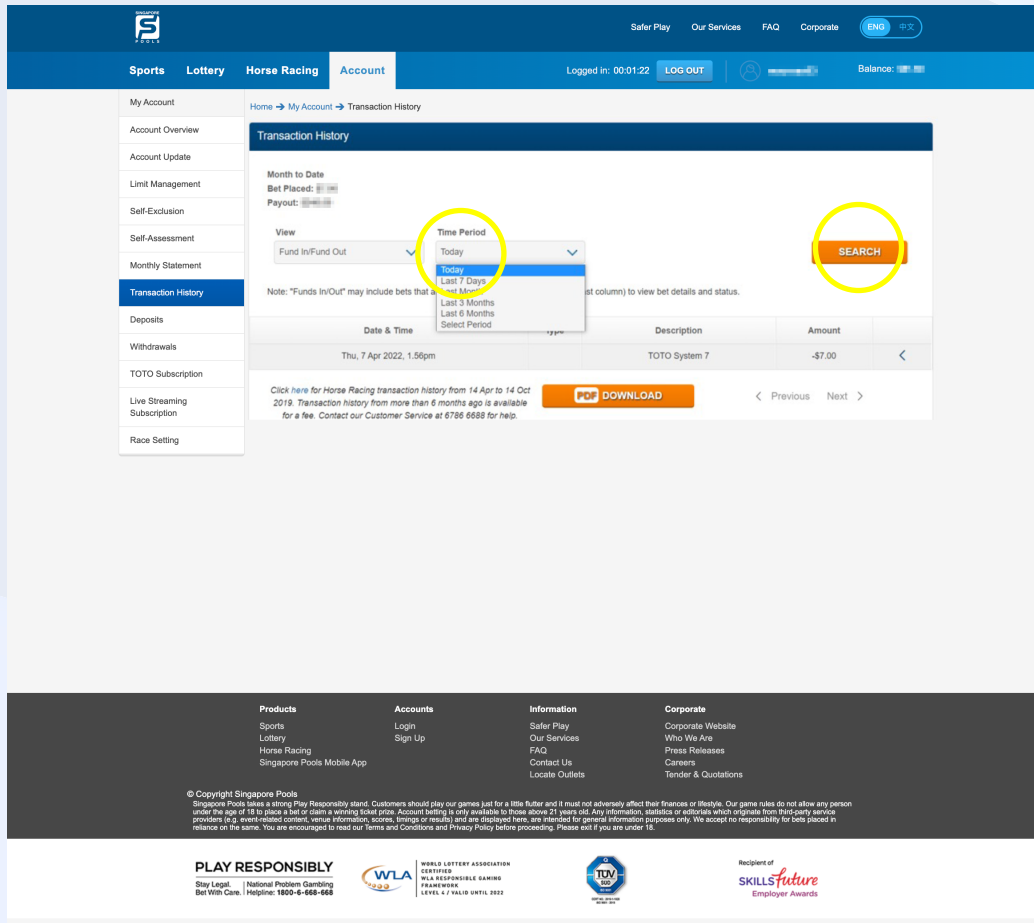
Bet Amount \$1.00
Payout **\$10.00**

Status Settled

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FREQUENTLY ASKED QUESTIONS



Transaction History

Month to Date
Bet Placed:
Payout:

View
Fund In/Fund Out **Time Period**

Note: "Funds In/Out" may include bets that are not yet settled (last column) to view bet details and status.

Date & Time	Description	Amount
Thu, 7 Apr 2022, 1.56pm	TOTO System 7	-\$7.00

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Question 5

I placed a bet yesterday and saw it on the transaction history. How come the bet is missing when I login today?

Answer 5

WEB: The view for “Time Period” is always default to “Today” and the time period is based on transaction date. You need to set the Time Period for your search and click ‘Search’.

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