

SINGAPORE POOLS ACCOUNT WITHDRAWAL FROM SINGAPORE POOLS BRANCHES GUIDE

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Bet With Care. | Helpline: **1800-6-668-668**



WITHDRAWAL METHOD

WITHDRAWAL METHOD

WITHDRAWAL

ONLINE

Apply for Bank Link
(\$0.10 fee for each transfer)

By **PAYNOW**
(\$0.10 fee for each transfer)

OFFLINE

Submit a request online
or by phone and collect
funds at a Singapore Pools
branch after filling up the
withdrawal form



Please note that unless making
a full withdrawal, the withdrawal
amount must be a minimum of
\$100, in multiples of \$10.

The amount must be
collected within 48 hours
after the submission of
the withdrawal request.
Subsequently, please submit
a new withdrawal request.

Please produce your NRIC or
Foreign Pass containing FIN
for verification.

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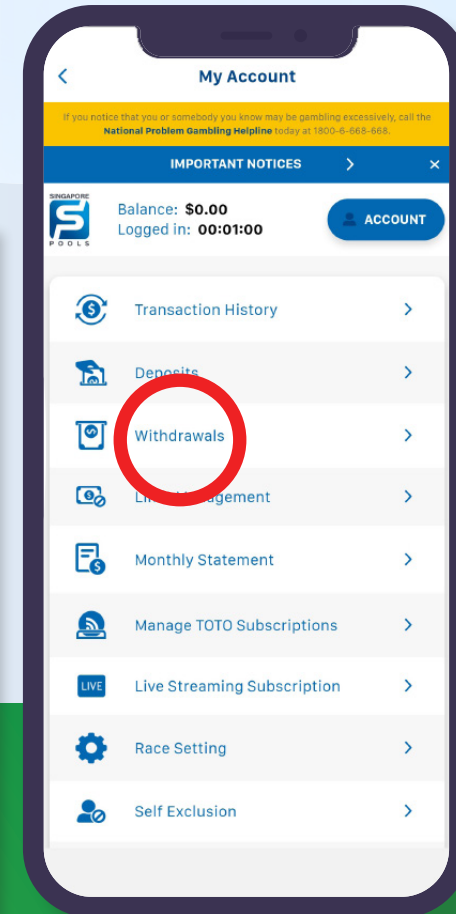
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WITHDRAWAL FROM SINGAPORE POOLS BRANCHES

WITHDRAWAL FROM SINGAPORE POOLS BRANCHES

The screenshot shows the Singapore Pools website's 'My Account' page. The 'Account' tab is selected in the top navigation bar. On the left sidebar, the 'Withdrawals' option is highlighted with a red circle. The main content area is titled 'Withdrawals' and displays the account balance as \$1,320.95. Below the balance, there are radio buttons for 'Withdrawal Method': 'Bank Link', 'PayNow', and 'CASH' (which is selected). A note advises checking the transaction history for more details. The 'Withdrawal Request' section provides instructions: after submission, the amount cannot be used for betting; for amounts up to \$5,000, users should visit any branch for cash collection; for amounts above \$5,000, they should visit the Main Branch for cheque collection. At the bottom, there are input fields for 'Withdrawal Amount' (with a note to enter in multiples of \$10) and 'Enter Password'.



- After logging into your account, select “Withdrawals” from the left menu (Web) or under account, select “Withdrawals” from the left panel (App).
- Enter your withdrawal amount. Amount has to be the full account balance or a minimum of \$100 in multiples of \$10.
- Enter your account password before submitting the request.

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WITHDRAWAL FROM SINGAPORE POOLS BRANCHES



- You may proceed within 48 hours with your NRIC or an official document containing your FIN to:
 - Any Singapore Pools Branch (\$5,000 and below) OR
 - Singapore Pools Main Branch (above S5,000)

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WITHDRAWAL FROM SINGAPORE POOLS BRANCHES

The screenshot shows the Singapore Pools website's 'Account' page. The user is logged in with a balance of \$1,220.95. The 'Withdrawals' section is active, displaying a message about the 48-hour expiration of withdrawal requests. The user's current balance is \$1,220.95. The withdrawal method is set to 'CASH'. A note advises checking the transaction history for more details. Below this, the 'Withdrawal Request' section explains that the withdrawal amount cannot be used for betting and provides instructions for cash collection based on the amount. A form for entering the withdrawal amount and password is shown. At the bottom, a table lists pending withdrawal requests.

My Account
Account Overview
Account Update
Limit Management
Self-Exclusion
Self-Assessment
Monthly Statement
Transaction History
Deposits
Withdrawals
TOTO Subscription
Live Streaming Subscription
Race Setting
Account Closure

Home → My Account → Withdrawals

Withdrawals

We have received your withdrawal request. Bring along your NRIC or Foreign Pass within 48 hours to collect your withdrawal amount. Subsequently, the request will expire and a new submission will be required.

Balance: \$1,220.95

Withdrawal Method ☐ Bank Link ☐ PayNow ☒ CASH

Note: Check [transaction history](#) for more details.

Withdrawal Request

After submitting a withdrawal request, the withdrawal amount cannot be used for betting.
For withdrawal amounts up to \$5,000, visit any Singapore Pools branch for cash collection.
For withdrawal amounts above \$5,000, visit our Singapore Pools Main Branch for cheque collection. (Available Mondays to Fridays from 8am to 4.30pm, excluding Public Holidays).

Enter amount in multiples of \$10 (minimum \$100) or the exact account balance.

Withdrawal Amount

Enter Password

[CANCEL](#) [SUBMIT](#)

Pending Withdrawal Request

No.	Request Date	Withdrawal Amount	Cancel Request
1	Tue, 22 Nov 2022	\$100.00	CANCEL

The screenshot shows the Singapore Pools mobile app's 'Withdrawals' screen. It displays the user's balance of \$412.50 and the withdrawal method set to 'CASH'. A note advises checking the transaction history for more details. Below this, the 'BALANCE: \$412.50' is shown. There are two buttons: 'Submit' and 'Pending Withdrawal'. The 'Submit' button is highlighted. Below the buttons, the same instructions for withdrawal collection are provided as in the website screenshot.

Withdrawals

If you notice that you or somebody you know may be gambling excessively, call the National Problem Gambling Helpline today at 1800-6-668-668.

SINGAPORE POOLS Balance: \$412.50 Logged In 00:51:08 [ACCOUNT](#)

Withdrawal Method

CASH

Note: Check [transaction history](#) for more details.

BALANCE: \$412.50

[Submit](#) [Pending Withdrawal](#)

After submitting a withdrawal request, the withdrawal amount cannot be used for betting.
For withdrawal amounts up to \$5,000, visit any Singapore Pools branch for cash collection.
For withdrawal amounts above \$5,000, visit our Singapore Pools Main Branch for cheque collection. (Available Mondays to Fridays from 8am to 4.30pm, excluding Public Holidays).

- For pending withdrawal requests, you can review them at the table here.
- Note that withdrawal requests will expire in 48 hours.
- Select “Cancel” if you would like to cancel your withdrawal request.

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