

SINGAPORE POOLS STAFF VOLUNTEERS TO ASSIST WITH SOLIDARITY PAYMENT CHEQUE ENCASHMENT AT 16 COMMUNITY CLUBS AND CENTRES

1. Singapore Pools staff (iShine) volunteers will be assisting in the Singapore Government's efforts for residents to receive their Solidarity Payment at 16 Community Clubs and Centres island wide.
2. As part of a collaboration with United Overseas Bank (UOB), Singapore Pools (iShine) volunteers, together with volunteers from Tote Board and the Singapore Turf Club, will help citizens to encash their Solidarity Payment cheques to do so safely from **4 May to 16 May 2020** (excluding Sundays and Public Holidays). Volunteers will be involved in assisting the bank with registration and safe distancing enforcement.
3. To safeguard the health and well-being of Singaporeans and our volunteers, and in line with Government's safe distancing measures, Singapore Pools' volunteers will serve at specific community clubs, near their homes.
4. Mr Lam Chee Weng, Chief Executive Officer, Singapore Pools said, "Singapore Pools is grateful that our iShine volunteers are able to directly assist Singaporeans in receiving their Solidarity Payments, a contribution by our people to help alleviate the hardships caused by the COVID-19 pandemic."

About Singapore Pools

The government established Singapore Pools on 23 May 1968 to provide safe and trusted betting to counter illegal gambling. As a not-for-profit organisation, all of Singapore Pools' surplus is channeled to Tote Board to fund a wide range of causes in social service, community development, sports, the arts, education and health sectors. Since 2004, over \$5 billion surpluses have been channeled to Tote Board in support of worthy causes. In addition, Singapore Pools also contributes about \$2 billion annually to the Government in the form of taxes and duties, and for the funding of good causes.

To ensure our responsible gaming practices are benchmarked to international standards, we adopt the World Lottery Association's Responsible Gaming Framework and received the highest level of certification (Level 4) in 2012 and gained re-certification in 2015.



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CERTIFIED (SINCE 2012)
RESPONSIBLE GAMING LEVEL 4

CERTIFIED (SINCE 2014)
SECURITY CONTROL STANDARD

